



Profile Side by Side REFRIGERATORS

SAFETY INFORMATION..... 3

USING THE REFRIGERATOR

- Controls 5
- TurboCool™ 6
- ClimateKeeper2™ 6
- ExpressChill™ 7
- CustomCool™ 8
- MWF Water Filter 10
- XWF Water Filter 11
- Shelves and Bins 12
- Refrigerator Doors 14
- Crispers and Pans 15
- Automatic Icemaker 16
- Ice and Water Dispenser 18

CARE AND CLEANING 20

- The Outside 20
- The Inside 20
- Behind the Refrigerator 20
- Preparing for Vacation 21
- Preparing to Move 21
- Replacing the Light Bulbs 22
- Freezer 22
- Dispenser 22

INSTALLATION INSTRUCTIONS

- Preparing to Install the Refrigerator 23
- Moving the Refrigerator 24
- Installing the Refrigerator 28
- Installing the Water Line 32
- Trim Kits and Panels 35

TROUBLESHOOTING TIPS

- Normal Operating Conditions 39
- Troubleshooting 40

LIMITED WARRANTY 43

CONSUMER SUPPORT

- Water Filter Warranty 44
- Performance Data Sheet 45
- Consumer Support 48

Write the model and serial numbers here:

Model # _____

Serial # _____

Find these numbers on a label inside the refrigerator compartment at the top on the right side.

OWNER'S MANUAL & INSTALLATION INSTRUCTIONS

Models 22, 23, 25, 26, 27 and 29

ENGLISH/FRANÇAIS/
ESPAÑOL

THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.



GE APPLIANCES

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

⚠ WARNING To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator, follow these basic safety precautions:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before making repairs or cleaning.

NOTE: Power to the refrigerator cannot be disconnected by any setting on the control panel.

NOTE: Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Do not use an extension cord.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- To prevent suffocation and entrapment hazards to children, remove the fresh food and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- To avoid serious injury or death, children should not stand on, or play in or with the appliance.
- Children and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved.
- This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments; catering and similar non-retail applications.
- Connect to potable water supply only. A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals).

⚠ CAUTION To reduce the risk of injury when using your refrigerator, follow these basic safety precautions.

- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the “pinch point” areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces.
- Do not refreeze frozen foods which have thawed completely.
- In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.
- Use a sturdy glass when dispensing ice (on models with ice dispenser)

STATE OF CALIFORNIA PROPOSITION 65 WARNINGS

⚠ WARNING This product contains one or more chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

INSTALLATION

⚠ WARNING  **EXPLOSION HAZARD**

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

READ AND SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

CONNECTING ELECTRICITY

⚠ WARNING



ELECTRICAL SHOCK HAZARD

- Plug into a grounded 3-prong outlet
- Do not remove the ground prong
- Do not use an adapter
- Do not use an extension cord.
- Failure to follow these instructions can result in death, fire, or electrical shock.

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an adapter.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Immediately discontinue use of a damaged supply cord. If the supply cord is damaged, it must be replaced by a qualified service professional with an authorized service part from the manufacturer.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

⚠ WARNING

SUFFOCATION AND ENTRAPMENT HAZARD

Failure to follow these disposal instructions can result in death or serious injury

IMPORTANT: Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Appliance

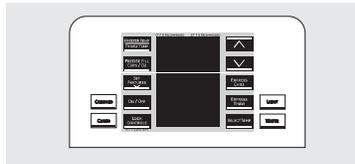
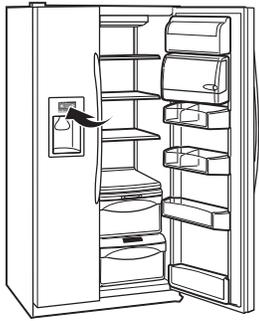
- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerant and Foam Disposal:

Dispose of appliance in accordance with Federal and Local Regulations. Flammable insulation material used requires special disposal of your appliance. Contact your local authorities for the environmentally safe disposal of your appliance.

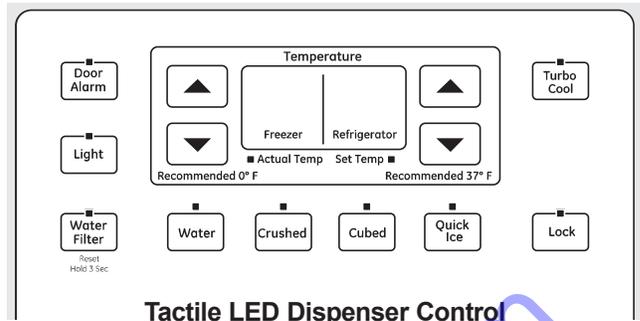
Controls

Not all features are on all models. Your controls may be similar to the following:



Touch-LED Dispenser Control

NOTE: The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.



Tactile LED Dispenser Control

The temperature controls are preset in the factory at **37°F (2.8°C)** for the refrigerator compartment and **0°F (-17.8°C)** for the freezer compartment. Allow 24 hours for the temperature to stabilize to the preset recommended settings.

Refrigerator temperatures can be adjusted between 34°F and 46°F (1°C to 8°C), and the freezer temperatures can be adjusted between -6°F and +8°F (-21°C to -13°C).

**To change the Refrigerator temperature:
Tactile-LED Dispenser Control**

The temperature controls can display both the **SET** temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the **SET** temperature based on usage and operating environment.

- On some models, setting both controls to the warmest setting until the display flashes (off) will stop cooling in both the freezer and refrigerator compartments.
- On other models, setting either control to the warmest setting until the display flashes (off) will stop the cooling to the freezer and refrigerator.
- **NOTE:** Turning the refrigerator off via the controls on the touch panel does not shut off electrical power to the refrigerator.

NOTE: The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

Touch-LED Dispenser Control:

To change the temperature, press and release the **FREEZER TEMP/FRIDGE TEMP** pad. The **SET** light will come on and the display will show the set temperature. To change the temperature, tap either the **▲** or **▼** pad until the desired temperature is displayed.

Once the desired temperature has been set, the temperature display will return to the actual refrigerator and freezer temperatures after 5 seconds. Several adjustments may be required. Each time you adjust the controls, allow 24 hours for the refrigerator to reach the temperature you have set.

The temperature controls can display both the **SET** temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the **SET** temperature based on usage and operating environment.

Turning the cooling system off: Tactile-LED Dispenser Control

- On some models, setting both controls to the warmest setting until the display flashes (off) will stop cooling in both the freezer and refrigerator compartments.
- On other models, setting either control to the warmest setting until the display flashes (off) will stop the cooling to the freezer and refrigerator.
- **NOTE:** Turning the refrigerator off via the controls on the touch panel does not shut off electrical power to the refrigerator.

Touch-LED Dispenser Control:

Press and release the **FREEZER TEMP/FRIDGE TEMP** pad. Press **▲** to set freezer temperature to **5**. The display will show **OFF**. To turn the unit back on, press the **FREEZER TEMP/FRIDGE TEMP** pad. Press **▲** to set the freezer and refrigerator temperatures to the preset points of 0°F (-18°C) for the freezer and 37°F (3°C) for the refrigerator.

When the unit is turned back on, it will take up to 24 hours to stabilize.

Performance Air Flow System

The Performance Air-Flow System is designed to maximize temperature control in the refrigerator and freezer compartments. This unique special feature consists of the Air Tower along the back wall of the refrigerator and the Air Tunnel on the bottom portion of the freezer rear wall.

Placing food in front of the louvers on these components will not affect performance. Although the Air Tower and the Air Tunnel can be removed, doing so will affect temperature performance. (For removal instructions, on-line, 24 hours a day, contact us at GEAppliances.com or call 800.GE.CARES. In Canada, contact us at geappliances.ca or call 1.800.561.3344.)

Set Features

How it Works

This pad is used to select the following features: **TurboCool**, **Quick Ice**, **Door Alarm** and **Water Filter**.

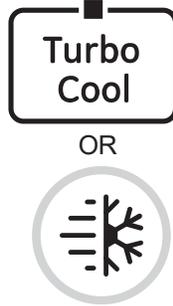
Pressing **SET FEATURES** repeatedly will cycle through all of the available features and then exit the mode. If no key is pressed, the mode will exit and return to displaying features currently set.

TurboCool™ (on some models.)

How it Works

TurboCool™ rapidly cools the refrigerator compartment in order to more quickly cool foods. Use **TurboCool™** when adding a large amount of food to the refrigerator compartment, putting away foods after they have been sitting out at room temperature or when putting away warm leftovers. It can also be used if the refrigerator has been without power for an extended period.

Once activated, the compressor will turn on immediately and the fans will cycle on and off at high speed as needed for eight hours. The compressor will continue to run until the refrigerator compartment cools to approximately 34°F (1°C), then it will cycle on and off to maintain this setting. After 8 hours, or if **TurboCool™** is pressed again, the refrigerator compartment will return to the original setting.



How to Use

Tactile LED Dispenser Control:

Press **TurboCool™**. The **TurboCool™** temperature display will show **Tc** and the LED will be activated. After **TurboCool™** is complete, the **TurboCool™** indicator light will go out.

Touch-LED Dispenser Controls:

Press **SET FEATURES**. The refrigerator temperature display will show **TurboCool™** and/or **Tc**. Press **ON/OFF**. After **TurboCool™** is complete, the refrigerator compartment will return to the original setting.

NOTES:

The refrigerator temperature cannot be changed during **TurboCool™**.

The freezer temperature is not affected during **TurboCool™**. When opening the refrigerator door during **TurboCool™**, the fans will continue to run if they have cycled on.

ClimateKeeper2™ (on some models.)

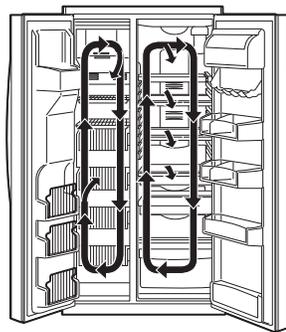
How it Works

The **ClimateKeeper2™** is the industry's most advanced refrigeration system, delivering optimum temperature and humidity performance to keep food garden fresh longer and reduce freezer burn.

The **ClimateKeeper2™** system features two evaporators—one for the refrigerator and one for the freezer.

This provides two separate cooling systems, and separates the airflow between the fresh food and freezer compartments during normal cooling operations.*

This ensures that the humidity levels in the fresh food compartment are significantly higher than in a conventional system,** allowing fresh produce and other unsealed foods to retain their moisture content and freshness longer. Moisture sensitive foods such as fresh fruit, salads, rice, etc., can now be stored on open shelves without excessive moisture loss.



Due to the higher humidity in the refrigerator, you may on occasion experience fog or small amounts of moisture in the refrigerator compartment. This is normal and may come and go as different food loads and environmental conditions change. Wipe dry with a paper towel if desired.

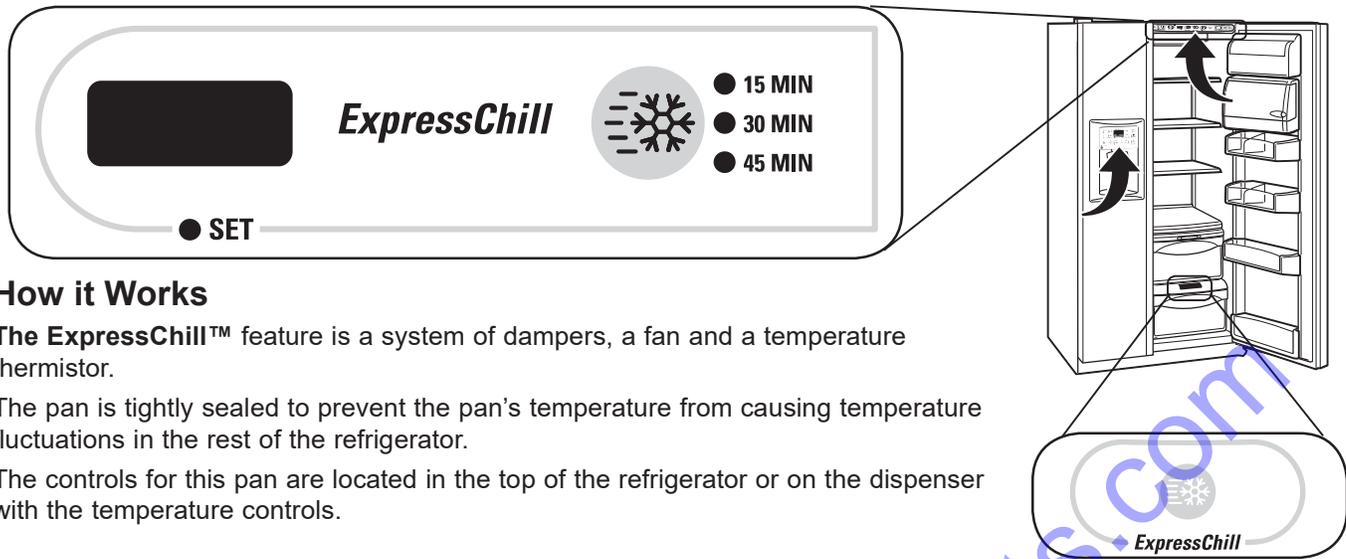
The separate airflow system minimizes the mixing of air between the two compartments, which reduces fresh food odor transfer to improve the taste of ice.

The **ClimateKeeper2™** system also reduces the number of defrosting cycles in the freezer evaporator, thereby reducing freezer burn.

*Freezer air is used in the **CustomCool™** feature.

Testing shows a higher level of humidity in the Fresh Food section in **ClimateKeeper2™ refrigerators versus conventional units.

ExpressChill™ (on some models.)



How it Works

The ExpressChill™ feature is a system of dampers, a fan and a temperature thermistor.

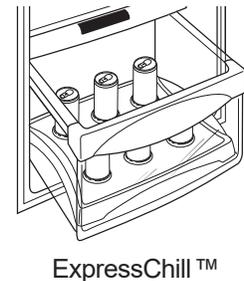
The pan is tightly sealed to prevent the pan's temperature from causing temperature fluctuations in the rest of the refrigerator.

The controls for this pan are located in the top of the refrigerator or on the dispenser with the temperature controls.

How to Use

1. Empty the pan. Place the Chill Tray in the pan. Place the items on the tray and close the pan completely.
2. Select the ExpressChill™ pad. On some models, you can then select the chill time (use chart to determine best setting). Other models will only have one option (45 minutes). On models with multiple settings, tap the pad until the light appears next to the desired setting.

- To stop a feature before it is finished, tap that feature's pad until no options are selected and the display is off.
- During ExpressChill™, the display on the controls will count down the time in the cycle.



How to Remove and Replace the Drawer

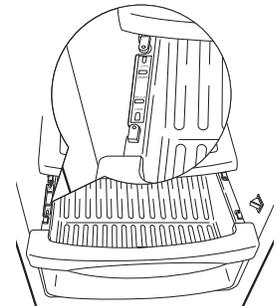
To remove:

1. Pull the drawer out to the stop position.
2. Rotate all four swing locks to the unlock position.
3. Lift the front of the drawer up and out.



To replace:

1. Make sure all four swing locks are in the unlock position.
2. Place the sides of the drawer into the drawer supports, making sure the swing locks fit on the drawer slots.
3. Lock all four swing locks by rotating them to the lock position.



ExpressChill™ Chart (on some models)

NOTE: Results may vary depending on packaging, starting temperature and other food traits.

15 Minutes

- 1 Beverage Can (12 oz)
- 2 Small Juice Boxes (6–8 oz each)

30 Minutes

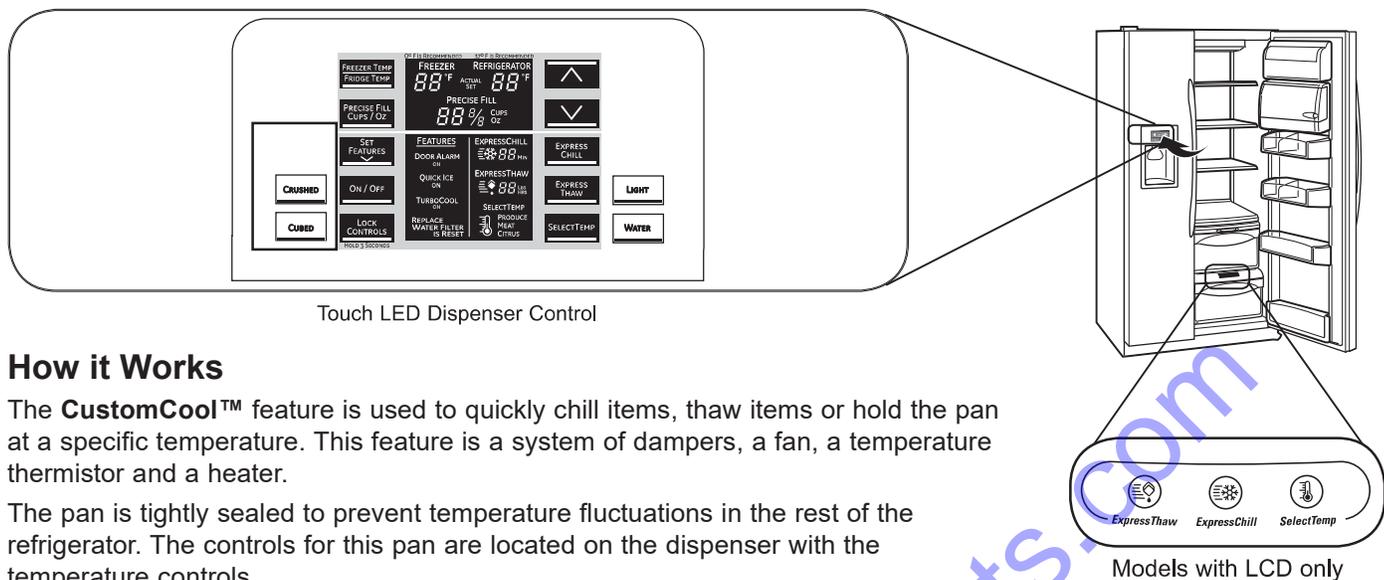
- 2 to 6 Beverage Cans (12 oz each)
- 2 Plastic 20 oz Bottles of Beverage
- 4 to 6 Small Juice Boxes (6–8 oz each)
- 3 Foil Juice Packets
- Wine (750 ml bottle)

45 Minutes

- 2 Liters of Beverage
- 1/2 Gallon of Juice
- Gelatin—1 package



CustomCool™ (on some models.)



Touch LED Dispenser Control

Models with LCD only

How it Works

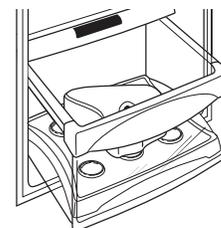
The **CustomCool™** feature is used to quickly chill items, thaw items or hold the pan at a specific temperature. This feature is a system of dampers, a fan, a temperature thermistor and a heater.

The pan is tightly sealed to prevent temperature fluctuations in the rest of the refrigerator. The controls for this pan are located on the dispenser with the temperature controls.

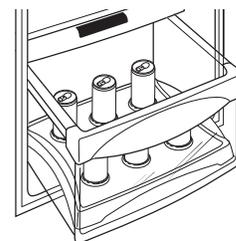
How to Use

1. Empty the pan. Place the Chill/Thaw tray in the pan. Place the items on the tray and close the pan completely.
2. **Touch LED Dispenser Control:**
 Select the **ExpressThaw™**, **ExpressChill™** or **SelectTemp™** pad. The display and **SET** light will come on. Tap the pad until the light appears next to the desired setting.
 Use the following chart to determine the best setting to use.
 - **ExpressChill** can be set to 15, 30 or 45 minutes. The default is 15 minutes.
 - To stop a feature before it is finished: tap that feature's pad until no options are selected and the display is off.

- During **ExpressThaw** and **ExpressChill**, the display on the controls will count down the time in the cycle (on some models).
- After the **ExpressThaw** cycle is complete, the pan will reset to the **MEAT** setting (32°F [0°C]) to help preserve thawed items until they are used.
- The displayed actual temperature of the **CustomCool** pan may vary slightly from the **SET** temperature based on usage and operating environment.



ExpressThaw™



ExpressChill™

NOTE: For food safety reasons, it is recommended that foods be wrapped in plastic wrap when using **ExpressThaw**. This will help contain meat juices and improve thawing performance.

CustomCool™ (on some models.)

CustomCool™ Chart

NOTE: Results may vary depending on packaging, starting temperature and other food traits.

ExpressThaw™

0.5 Lb. (4 hours)

- Hamburger Patties (0.5 lb)
- Individually Wrapped Filet Mignon (0.5 lb)

1.0 Lb. (6 hours)

- Chicken Breasts (1.0 lb)
- Ground Beef (1.0 lb)
- Steak (1.0 lb)

2.0 Lbs. (10 hours)

- Chicken Breasts (2.0 lbs)
- Ground Beef (2.0 lbs)
- Steak (2.0 lbs)

3.0 Lbs. (12 hours)

- Chicken Breasts (3.0 lbs)
- Ground Beef (3.0 lbs)
- Steak (3.0 lbs)

ExpressChill™

15 Minutes

- 1 Beverage Can (12 oz)
- 2 Small Juice Boxes (6–8 oz each)

30 Minutes

- 2 to 6 Beverage Cans (12 oz each)
- 2 Plastic 20 oz Bottles of Beverage
- 4 to 6 Small Juice Boxes (6–8 oz each)
- 3 Foil Juice Packets
- Wine (750 ml bottle)

45 Minutes

- 2 Liters of Beverage
- 1/2 Gallon of Juice
- Gelatin—1 package

SelectTemp™

Citrus Setting (43°F [6°C])

- Oranges, Lemons, Limes, Pineapple, Cantaloupe
- Beans, Cucumbers, Tomatoes, Peppers, Eggplant, Squash

Produce Setting (35°F [2°C])

- Strawberries, Raspberries, Kiwifruit, Pears, Cherries, Blackberries, Grapes, Plums, Nectarines, Apples
- Asparagus, Broccoli, Corn, Mushrooms, Spinach, Cauliflower, Kale, Green Onion, Beets, Onions

Meat Setting (32°F [0°C])

- Raw Meat, Fish and Poultry

Water Filter Cartridge - MWF (On some models)

Water filter cartridge

The water filter cartridge is located in the back upper right corner of the refrigerator compartment.

When to replace the filter on models with a replacement indicator light

There is a replacement indicator light for the water filter cartridge on the dispenser. This light will turn orange to tell you that you need to replace the filter soon.

The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

When to replace the filter on models without a replacement indicator light

The filter cartridge should be replaced every **six months** or earlier if the flow of water to the dispenser or icemaker decreases.

Removing the filter cartridge

If you are replacing the cartridge, first remove the old one by slowly turning it to the left. **Do not** pull down on the cartridge. A small amount of water may drip down.

Installing the filter cartridge

1. If you are replacing a SmartWater™ cartridge with an adapter, it must be removed before installing the cartridge. To remove the adapter, turn it to the left about 1/4 turn.

If you are replacing a Water by Culligan cartridge, leave the adapter in place. This adapter will stay in the refrigerator when you replace future cartridges.



With adapter
(appearance may vary)

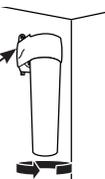


Without adapter



Some models use this type of water filter.

2. On models without a replacement indicator light, apply the month and year sticker to the new cartridge to remind you to replace the filter in six months.
3. Fill the replacement cartridge with water from the tap to allow for better flow from the dispenser immediately after installation.
4. Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder. Do not push it up into the holder.



Cartridge Holder

5. Slowly turn it to the right until the filter cartridge stops. **DO NOT OVERTIGHTEN.** As you turn the cartridge, it will automatically raise itself into position. The cartridge will move about 1/2 turn.
6. Run water from the dispenser 1-1/2 gallons (about three minutes) to clear the system and prevent sputtering.
7. Press and hold the **WATER FILTER** pad (on some models) on the dispenser for 3 seconds.

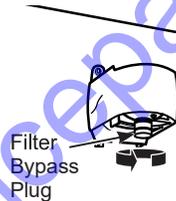


Reset
Hold 3 Sec

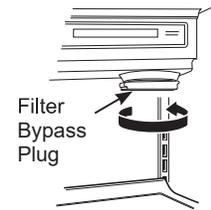
NOTE: A newly-installed water filter cartridge may cause water to spurt from the dispenser upon first use.

Filter bypass plug

You must use the filter bypass plug when a replacement filter cartridge is not available. The dispenser and the icemaker will not operate without the filter or filter bypass plug.



SmartWater



Water by Culligan

To use the filter bypass plug on Water by Culligan™ models, you must first remove the filter adapter from the cartridge holder by turning it to the left.

For the maximum benefit of your filtration system, GE Appliances recommends the use of GE Appliances branded SmartWater™ filters only. Using GE Appliances branded filters in GE Appliances and Hotpoint refrigerators provides optimal performance and reliability. GE Appliances branded SmartWater™ filters are always the right choice because they are patented and designed specifically for GE Appliances products. SmartWater™ filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. GE Appliances has not qualified non-GE Appliances branded filters for use in GE Appliances and Hotpoint refrigerators and there is no assurance that non-GE Appliances branded filters meet GE Appliances standards for quality, performance and reliability.

If you have questions-visit our Website at GEAppliances.com, or call 1.800.GE.CARES (1.800.432.2737).

Replacement filters:

If you have questions, or to order additional filter cartridges, visit our website at www.gewaterfilters.com or call GE Appliances Parts and Accessories, 877.959.8688. In Canada, call 800.661.1616.

Water Filter Cartridge - XWF (On some models.)

Water Filter Cartridge

The water filter cartridge holder is located in the back upper-right corner of the fresh food refrigerator compartment.

When to Replace the Filter

If there is a replacement indicator light for the water filter cartridge on the dispenser, the red filter light will start blinking to tell you that you need to replace the filter soon.

- For external control models, the filter light will blink while you are dispensing until the filter is replaced.
- For top control models, the filter light will blink while the door is open until the filter is replaced.

For models that don't have the indicator light, the filter cartridge should be replaced every six months, or earlier if the flow of water to the dispenser or icemaker decreases.

Removing the Filter

If you are replacing the filter, first remove the previous one:

1. Open the filter cartridge housing by squeezing the 2 front tabs and gently pulling down.
2. Rotate the filter down.
3. Gently grasp the filter and slowly turn it counterclockwise about a ¼ turn. The filter should automatically release itself when you have rotated it far enough to the left. A small amount of water may drip down.

⚠ CAUTION

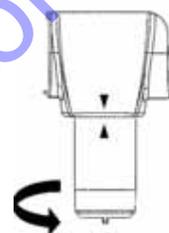
If air has been trapped in the system, the filter cartridge may be ejected as it is removed. Use caution when removing.

Filter Bypass Plug

To reduce the risk of property damage due to water leakage, you **MUST** use the filter bypass plug when a replacement filter cartridge is not available. Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 800-GEARES. In Canada, call 800.561.3344. The dispenser and icemaker will not operate without either the filter or bypass plug installed. The bypass plug is installed in the same way as a filter cartridge.

Installing the Filter Cartridge in a Side by Side Refrigerator

1. Line up the arrow on the filter with the arrow on the filter cartridge holder. Gently push the top of the new filter up inside the holder.
2. Slowly turn the filter to the right until it stops. **DO NOT OVERTIGHTEN**. As you turn the filter, it will automatically raise itself into position. The filter will move about a ¼ turn or 90 degrees.
3. Run water from the dispenser for 2 gallons (7.6 liters) or approximately 5 minutes to clear the system. Water may spurt out and air bubbles may be visible during this process.
4. Press and hold the WATER FILTER pad (only on select models) on the dispenser for three seconds.



Application Guidelines/Water Supply

Service Flow	0.5 gpm (1.89 lpm)
Water Supply	Potable Water
Water Pressure	25-120 psi (172-827 kPa)
Water Temperature	33°F-100°F (0.6°C-38°C)
Capacity	170 gallons (643.5 liters)

Sign-up for **TEXT REMINDERS** by texting **REPLACE** to 70543.

⚠ WARNING

To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

For the maximum benefit of your filtration system, GE Appliances recommends the use of GE Appliances-branded filters only. Using GE Appliances-branded filters in GE Appliances and Hotpoint® refrigerators provides optimal performance and reliability. GE Appliances filters meet rigorous industry standards for safety and quality that are important for products that are filtering your water. GE Appliances has not qualified non-GE Appliances-branded filters for use in GE Appliances and Hotpoint refrigerators and there is no assurance that non-GE Appliances-branded filters meet GE Appliances standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit our website at gewaterfilters.com or call GE Appliances Parts and Accessories, 877.959.8688. (Canada 1.800.661.1616 or GEAppliances.ca/en/products/parts-filters-accessories)

Shelves and Bins

Not all features are on all models.

Refrigerator Door Bins and Freezer Door Tilt-Out Bins

Bins

The larger refrigerator door bins and freezer tilt-out door bins are adjustable.

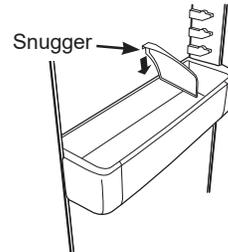
To remove: Lift the front of the bin straight up, then lift up and out.

To replace or relocate: Engage the back side of the bin in the molded supports of the door. Then push down on the front of the bin. Bin will lock in place.

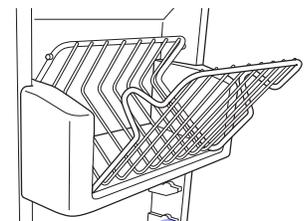
The snugger helps prevent tipping, spilling or sliding of small items stored on the door shelf. Place a finger on either side of the snugger near the rear and move it back and forth to fit your needs.

NOTE: Be careful when placing items in the top bin. Make sure that items do not block or fall into the ice chute.

NOTE: Part must be in place as shown for proper ice dispensing. Food cannot be stored in this location.

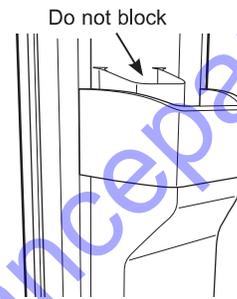


Refrigerator bin

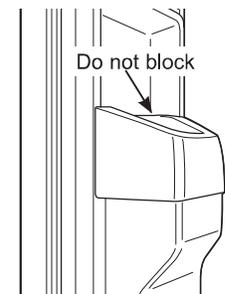


Freezer tilt-out bin

Top freezer bins



Top freezer bin

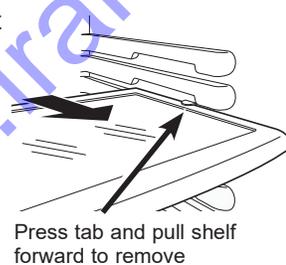


Top freezer bin
(on some models)

Slide-Out Spillproof Shelf

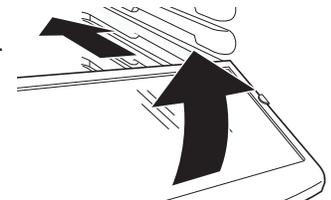
The slide-out spillproof shelf allows you to reach items stored behind others. The special edges are designed to help prevent spills from dripping to lower shelves.

To remove: Slide the shelf out until it reaches the stop, then press down on the tab and slide the shelf straight out.



To replace or relocate: Line the shelf up with the supports and slide it into place. The shelf can be repositioned when the door is at 90° or more. To reposition the shelf, slide the shelf past the stops and angle downward. Slide shelf down to the desired position, line up with the supports and slide into place.

Make sure you push the shelves all the way back in before you close the door.

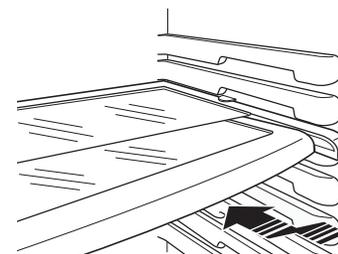


QuickSpace™ Shelf (on some models)

This shelf splits in half and slides under itself for storage of tall items on the shelf below.

This shelf can be removed and replaced or relocated just like Slide-Out Spillproof Shelves.

On some models, this shelf can not be used in the lowest position.



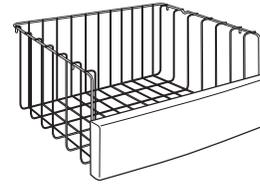
Shelves and Bins

Not all features are on all models.

Freezer Baskets (on some models)

To remove, slide out to the stop position, lift the front past the stop position, and slide out.

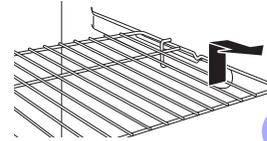
Make sure you push the baskets all the way back in before you close the door.



Slide-Out Freezer Shelves

To remove, slide out to the stop position, lift the front past the stop position, and slide out from rib.

Make sure you push the shelves all the way back in before you close the door.

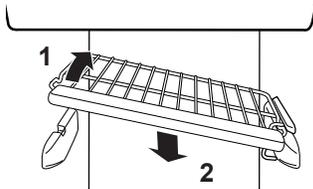


Fixed Freezer Shelves

NOTE FOR DISPENSER MODELS: In order to take full advantage of the tilt-out ice bin (on some models), only store items on the shelf below the ice bin that are no taller than the lowest point on the bin.

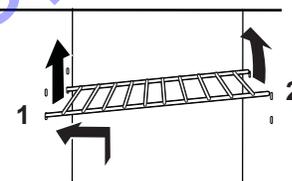
There are two types of fixed freezer shelves.

To remove this type of shelf:



1. Lift the shelf up at the left side.
2. Bring the shelf out.

To remove this type of shelf:

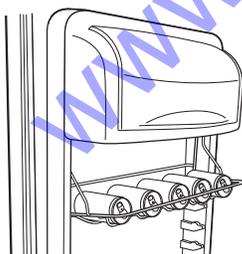


1. Lift up the left side of the shelf and slide it left into the center of the shelf supports.
2. Rotate the right side of the shelf up and out of the shelf supports.

Door Wine/Beverage Rack (on some models)

This rack holds up to 5 cans or one bottle of wine.

The rack hangs from the sides of the dairy bin.

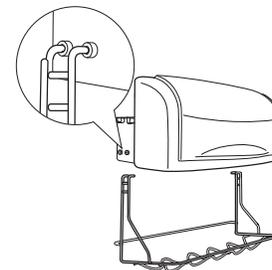


To remove:

1. Empty the wine/beverage rack.
2. Holding the bottom of the dairy bin, lift the front straight up, then lift up and out.
3. To detach the rack from the dairy bin, pull the rack's side wires out of the holes on each side of the dairy bin.

To replace:

1. Reattach the rack to the sides of the bin.
2. Engage the back side of the bin in the molded supports on the door. Then push down on the front of the bin. The bin will lock into place.



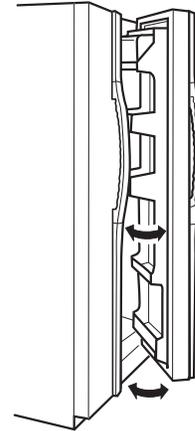
Refrigerator Doors

Refrigerator Doors (on some models)

The refrigerator doors may feel different than the ones you are used to. The special door opening/closing feature makes sure the doors close all the way and are securely sealed.

When opening and closing the door you will notice a stop position. If the door is opened past this stop point, the door will remain open to allow you to load and unload food more easily. When the door is only partially open, it will automatically close.

The resistance you feel at the stop position will be reduced as the door is loaded with food.

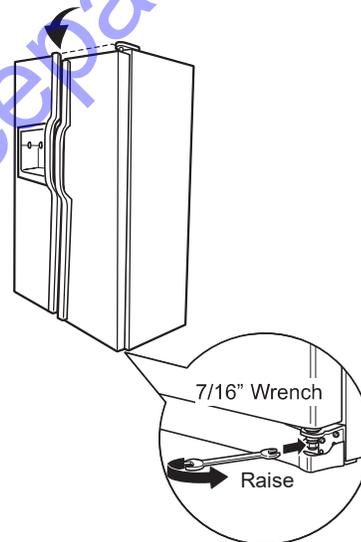


When the door is only partially open, it will automatically close. Beyond this stop the door will stay open.

Door Alignment

If doors are uneven, adjust the refrigerator door.

1. Using a 7/16" socket wrench, turn the door adjusting screw to the right to raise the door; to the left, to lower it. (A nylon plug, imbedded in the threads of the pin, prevents the pin from turning unless a wrench is used.)
2. After one or two turns of the wrench, open and close the refrigerator door and check the alignment at the top of the doors.



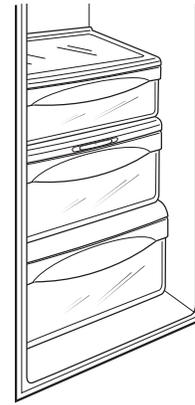
Crispers and Pans

Not all features are on all models.

Fruit and Vegetable Crispers

Excess water that may accumulate in the bottom of the drawers should be wiped dry.

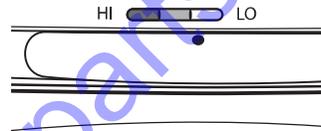
On some models, the bottom drawer has full extension slides that allow full access to the drawer.



Adjustable Humidity Crispers

Slide the control all the way to the **HI** setting to provide high humidity recommended for most vegetables.

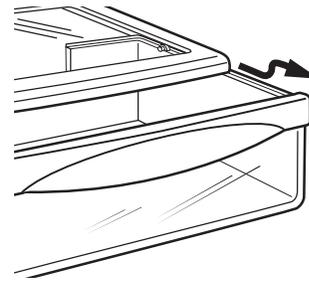
Slide the control all the way to the **LO** setting to provide lower humidity levels recommended for most fruits.



Crisper Removal

Crispers can easily be removed by pulling the drawer straight out and lifting the drawer up and over the stop location.

If the door prevents you from taking out the drawers, first try to remove the door bins. If this does not offer enough clearance, the refrigerator will need to be rolled forward until the door opens enough to slide the drawers out. In some cases, when you roll the refrigerator out, you will need to move the refrigerator to the left or right as you roll it out.



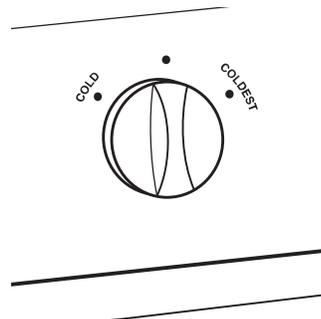
Convertible Deli Pan (on some models)

The convertible deli pan has its own cold air duct to allow a stream of cold air from the freezer compartment or refrigerator compartment to flow to the pan.

The variable temperature control regulates the air flow from the Climate Keeper.

Set the control to the **coldest** setting to store fresh meats.

Set the control to **cold** to convert the pan to normal refrigerator temperature and provide extra vegetable storage space. The cold air duct is turned off. Variable settings between these extremes can be selected.



Automatic Icemaker

A newly installed refrigerator may take 12 to 24 hours to begin making ice.

Automatic Icemaker

The icemaker will produce seven cubes per cycle—approximately 100–130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

If the refrigerator is operated before the water connection is made to the icemaker, set the power switch in the **OFF** position.

When the refrigerator has been connected to the water supply, set the power switch to the **ON** position.

The icemaker will fill with water when it cools to 15°F (–10°C). A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.

You will hear a buzzing sound each time the icemaker fills with water.

Throw away the first few batches of ice to allow the water line to clear.

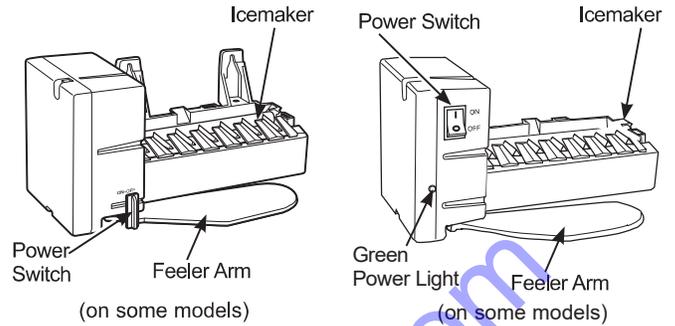
Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the icemaker will stop producing ice. It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

⚠ CAUTION

Avoid contact with the moving parts of the ejector mechanism, or with the heating element (located on the bottom of the ice maker) that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.



Special note about dispenser models:

- Some models have a tilt-out ice bin. The bin can be tilted out as shown in the illustrations, and it will hold itself up while you take ice out or turn the icemaker power switch on and off. Be sure to put the bin back in place before closing the door.

■ To restore your ice level from an empty bucket stage, the following steps are recommended:

- 12 hours after the first batch of ice has fallen into the bin, dispense 3 to 4 cubes.
- After an additional 6 hours, dispense 3 to 4 cubes again.

These steps will restore your ice level in the shortest amount of time.

NOTE:

In homes with lower than average water pressure, you may hear the icemaker cycle multiple times when making one batch of ice.

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Automatic Icemaker

Accessing Ice and Reaching the Power Switch on Dispenser Models

There are two types of ice storage bins on dispenser models. One has a shelf above the bin, the other does not.

Special note for models with tilt-out ice bin:

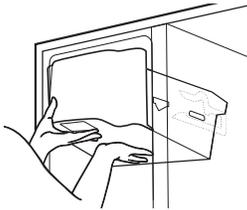
■ These models have a tilt-out ice bin. The bin can be tilted out as shown in the illustrations, and it will hold itself up while you take ice out or turn the icemaker power switch on and off. Be sure to put the bin back in place before closing the door.

NOTE: In order to take full advantage of the tilt-out ice bin, only store items on the shelf below the ice bin that are no taller than the lowest point on the bin.

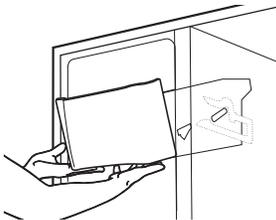
Models with tilt out ice bin

To access ice and reach the icemaker power switch:

1. Lift the bin, then pull it forward until the bin stops.

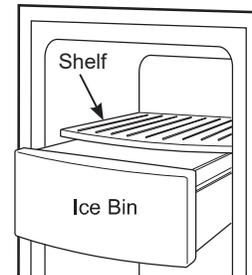


2. Lower the bin to access ice or reach the power switch.

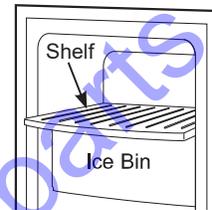


Models with a shelf above the ice bin

To access ice, pull the bin forward.

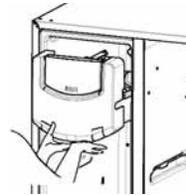


To reach the power switch, pull the shelf straight out. Always be sure to replace the shelf.

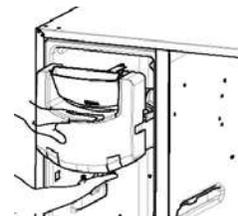


On some models, to access ice or reach the power switch:

1. Pull the bin forward until the bin stops.



2. Lower the bin to access ice or reach the power switch.

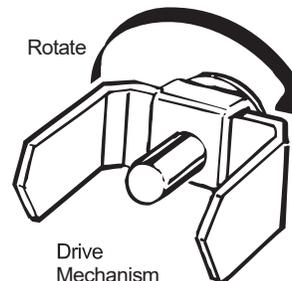


Removing Ice Bin (dispenser models)

CAUTION The ice bin is heavy when full.

Set the power switch to the **OFF** position before removing the bin.

When replacing the bin, be sure to press it firmly into place. If it does not go all the way back, remove it and rotate the drive mechanism 1/4 turn. Then push the bin back again.



Dispenser Models only

Ice and Water Dispenser (on some models.)

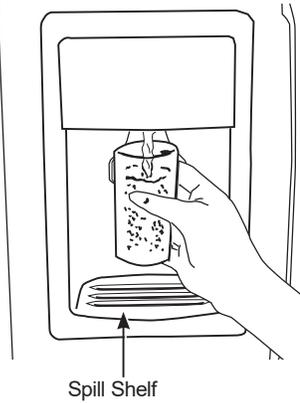
Using the Dispenser

Select **CUBED** ice, **CRUSHED** ice or **WATER**.

Press the glass gently against the top of the dispenser cradle.

The spill shelf is not self-draining. To reduce water spotting, the shelf and its grille should be cleaned regularly.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser arm for at least two minutes to remove trapped air from the water line and to fill the water system. To flush out impurities in the water line, throw away the first six glassfuls of water.



⚠ WARNING

Before replacing a burned-out light bulb, the refrigerator should be unplugged in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.)

Turning the control to the OFF position does not remove power to the light circuit.

Dispenser Light

This pad turns the light in the dispenser on and off. The light also comes on when the dispenser cradle is pressed. For models with a bulb, if the light burns out, it should be replaced with a 6 watt 12V maximum bulb. For LED models, contact Factory Service.



⚠ CAUTION Laceration Hazard

- Never put fingers or any other object into ice crusher discharge opening. Doing so can result in contacting the ice crushing blades and lead to serious injury or amputation.
- Use a sturdy glass when dispensing ice. A delicate glass may break and result in personal injury.

Locking the Dispenser

Press the **LOCK** or **LOCK CONTROLS** pad for 3 seconds to lock the dispenser and control panel. To unlock, press and hold the pad again for 3 seconds.



Door Alarm

Use **Door Alarm** to sound if either door is open for more than 3 minutes. The alarm will stop once the door is closed. For LCD models, a popup screen will appear. The alarm can be silenced by touching the LCD screen.



Touch LED Dispenser Control:

Press the **SET FEATURES** pad once and **DOOR ALARM** will blink. Press **ON/OFF** and the door alarm will be set and the icon will turn solid. Press **ON/OFF** again to turn the alarm off.

Door Alarm (on Tactile LED Dispenser Control model)

To set the alarm, press this pad until the indicator light comes on. This alarm will sound if either door is open for more than 3 minutes. The light goes out and the beeping stops when you close the door.

Quick Ice

When you need to speed up ice production, use the **Quick Ice** feature. While this feature is turned on, the freezer fan runs continuously for 48 hours, or until the feature is turned OFF. During this period, ice production will increase up to 40%.

Models with the integrated ice feature system require at **FIRST USE** at least half an 8 oz. glass of ice to be dispensed every 6 to 12 hours. This will help the ice maker fill the bucket properly so that dispensing is better.



How to Use

Touch LED Dispenser Control:

Press the **SET FEATURES** pad twice and **QUICK ICE** will blink. Press **ON/OFF** to turn the feature on, then again to turn it off.

Quick Ice (on Tactile LED Dispenser Control model)

When you need ice in a hurry, press this pad to speed up ice production. This will increase ice production for the following 48 hours or until you press the pad again.

Ice and Water Dispenser (on some models)

Precise Fill (on some models)

This water dispenser is equipped with a feature called “precise fill.” This feature allows you to choose a precise amount of water (cups or ounces) that you would like dispensed. Pints and Liters are also available for LCD models.

Touch LED Dispenser Control:

1. Press the **PRECISE FILL CUPS/OZ** pad. The **WATER** pad will light and the **CRUSHED** and **CUBED** ice pads will turn off. The last unit used will be displayed.
2. Press the **PRECISE FILL** pad again to toggle between cups and ounces.

If you selected OUNCES, press the **▲** or **▼** pad to select the number of ounces you would like to have dispensed between 2–99 ounces. The default is 8 ounces.

If you selected CUPS, press the **▲** or **▼** pad to select the amount you would like to have dispensed. They are displayed as 1/4, 1/3, 1/2, 2/3 and 3/4, with the highest amount being 16 3/4 cups. The default is 1 cup.

3. Press the cup against the cradle and water will begin dispensing. It will automatically stop when the amount set has been dispensed. The display will show the amount of water dispensed, beep, then reset after 5 seconds.

NOTE: Do not leave the dispenser unattended when water is being dispensed.

4. If you would like to stop dispensing water before the specified amount has been dispensed, just remove the cup from the cradle. The display will show the amount that has been dispensed for 5 seconds. If the cup switch is pressed again within that time, the dispenser will continue up to the set amount. If not, the display will return to the set amount.

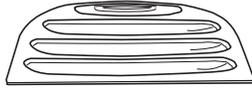
Important Facts About Your Dispenser

- Do not add ice from trays or bags to the storage drawer. It may not crush or dispense well.
- Avoid overfilling glass with ice and use of narrow glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute, poke it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the ice storage drawer. Cans, bottles or food packages in the storage drawer may cause the icemaker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected **CUBED** ice. This happens occasionally when a few cubes accidentally get directed to the crusher.
- After crushed ice is dispensed, some water may drip from the chute.
- Sometimes a small mound of snow will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The snow will eventually evaporate.

Care and Cleaning

Cleaning the Outside

The dispenser drip area, beneath the grille, should be wiped dry. Water left in this area may leave deposits.



Remove the deposits by adding undiluted vinegar to the well. Soak until the deposits disappear or become loose enough to rinse away.

The dispenser cradle. Before cleaning, lock the dispenser by pressing and holding the **LOCK CONTROLS** or **LOCK** pad for 3 seconds. Clean with warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 l) of water. Rinse thoroughly and wipe dry.

The door handles and trim. Clean with a cloth dampened with soapy water. Dry with a soft cloth.

The stainless steel doors and door handles (on some models) can be cleaned with a commercially available stainless steel cleaner. Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp soft sponge.

Do not use appliance wax or polish on the stainless steel.

Keep the outside clean. Wipe with a clean cloth lightly dampened with kitchen appliance wax or mild liquid dish detergent. Dry and polish with a clean, soft cloth.

Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can erode the paint. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.

Cleaning the Inside

To help prevent odors, leave an open box of baking soda in the fresh food and freezer compartments.

Unplug the refrigerator before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution— about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

Use of any cleaning solution other than that which is recommended, especially those that contain petroleum distillates, can crack or damage the interior of the refrigerator.

⚠ CAUTION

Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.

Do not wash any plastic refrigerator parts in the dishwasher.

The chill/thaw tray is dishwasher safe.

Behind the Refrigerator

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

When pushing the refrigerator back, make sure you don't roll over the power cord or icemaker supply line (on some models).

Care and Cleaning

Preparing for Vacation

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

Set the icemaker power switch to the **O** (OFF) position and shut off the water supply to the refrigerator.

If the temperature can drop below freezing, have a qualified servicer drain the water supply system (on some models) to prevent serious property damage due to flooding.

Preparing to Move

Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator. Handle only from the sides of the refrigerator.

Be sure the refrigerator stays in an upright position during moving.

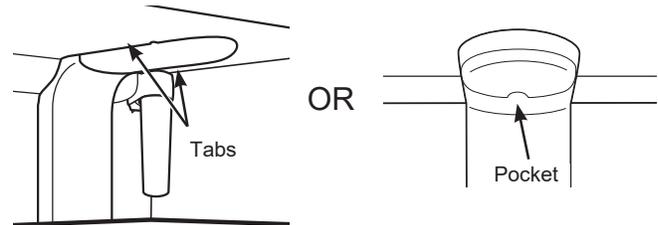
Replacing the Light Bulbs (on some models)

▲ WARNING Before replacing a burned-out light bulb, the refrigerator should be unplugged in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.) Turning the control to the OFF position does not remove power to the light circuit.

Refrigerator Compartment—Upper Light

1. Unplug the refrigerator.
2. The bulbs are located at the top of the compartment, inside the light shield. On some models, a screw at the front of the light shield will have to be removed. On other models, the screw is located in the pocket located at the back of the shield.
3. To remove the light shield, on some models, press in on the tabs on the sides of the shield and slide forward and out. On other models, just slide the shield forward and out.
4. After replacing the bulb with an appliance bulb of the same or lower wattage, replace the light shield and screw. When replacing the light shield, make sure that the tabs at the back of the shield fit into the slots at the back of the light shield housing.
5. Plug the refrigerator back in.

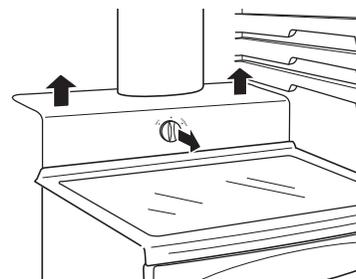
Your light shield will look like one of the following:



Refrigerator Compartment—Lower Light

This light is located above the top drawer.

1. Unplug the refrigerator.
2. Remove the convertible meat drawer control knob (on some models) by pulling straight out.
3. Lift the light shield up and pull it out.
4. After replacing the bulb with an appliance bulb of the same or lower wattage, replace the shield.
5. Plug the refrigerator back in.



Care and Cleaning

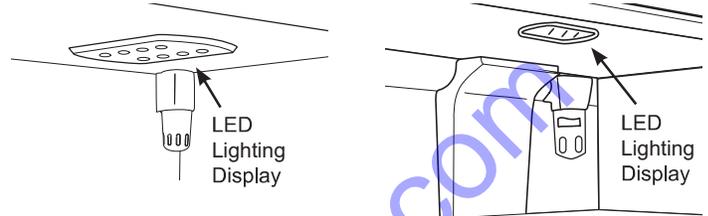
Replacing the Light Bulbs (on some models)

⚠ WARNING Before replacing a burned-out light bulb, the refrigerator should be unplugged in order to avoid contact with a live wire filament. (A burned-out light bulb may break when being replaced.) Turning the control to the OFF position does not remove power to the light circuit.

Refrigerator Compartment—On models with LED lighting

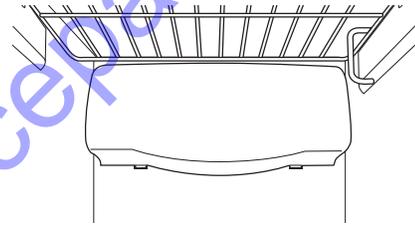
There is an LED lighting display in the top and sides of the fresh food compartment and in the rear and side of the freezer compartment on some models.

If this assembly needs to be replaced, call GE Appliances Service at 1.800.432.2737 in the United States or 1.800.561.3344 in Canada.



Freezer Compartment

1. Unplug the refrigerator.
2. Remove the shelf just above the light shield. (The shelf will be easier to remove if it is emptied first.) On some models, a screw at the top of the light shield will need to be removed.
3. To remove the light shield, press in on the sides, and lift up and out.
4. Replace the bulb with an appliance bulb of the same or lower wattage, and reinstall the light shield. When reinstalling the light shield, make sure the top tabs snap securely into place. Replace the screw (on some models).
5. Reinstall the shelf and plug the refrigerator back in.



Dispenser (on some models)

1. Unplug the refrigerator.
2. The bulb is located on the dispenser under the control panel. Remove the light bulb by turning it counterclockwise.
3. Replace the bulb with a bulb of the same size and wattage.
4. Plug the refrigerator back in.

Installation Instructions

Installation Instructions

Refrigerator Models 22, 23,
25, 26, 27 & 29

Questions? Call 800.GE.CARES (800.432.2737) or visit our Website at: GEAppliances.com
In Canada, call 1.800.561.3344 or visit our Website at: www.GEAppliances.ca

BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** — Save these instructions for local inspector's use
- **IMPORTANT** — Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Refrigerator Installation
30 minutes
Water Line Installation
30 minutes
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

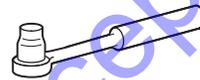
If the refrigerator has already been installed, remove the base grille (see Step 2 in Moving the Refrigerator), then skip to Step 5 in Installing the Refrigerator.

PREPARATION

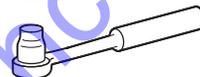
WATER SUPPLY TO THE ICEMAKER (on some models)

If the refrigerator has an icemaker, it will have to be connected to a cold water line. A GE Appliances water supply kit is available at extra cost from your dealer, by visiting our Website at GEAppliances.com (in Canada, at geappliances.ca), or from Parts and Accessories, 877.959.8688. (in Canada 1.800.661.1616).

TOOLS YOU WILL NEED



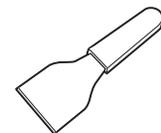
3/8" and 5/16" Socket



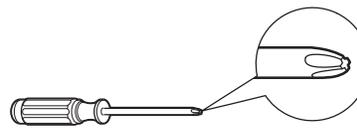
1/2" and 7/16" Wrench



5/16" or 1/8" Hex Wrench



Plastic Putty Knife



Phillips Head Screwdriver



Flat Blade Screwdriver

Installation Instructions

MOVING THE REFRIGERATOR

⚠ CAUTION Lifting Hazard

Single person lift can cause injury. Use assistance when handling, moving or lifting the refrigerator doors.

NOTE: When moving door, to prevent damage to door and electronics carefully place the door in a proper location.

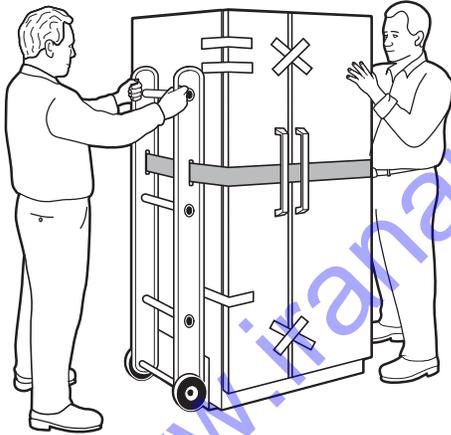
⚠ WARNING To eliminate the risk of electric shock or injury during installation, you must first unplug the refrigerator before proceeding. Failure to follow these instructions can result in electrical shock.

1 **LOADING THE REFRIGERATOR ONTO A HAND TRUCK**

Leave all tape and door pads on doors until the refrigerator is in its final location.

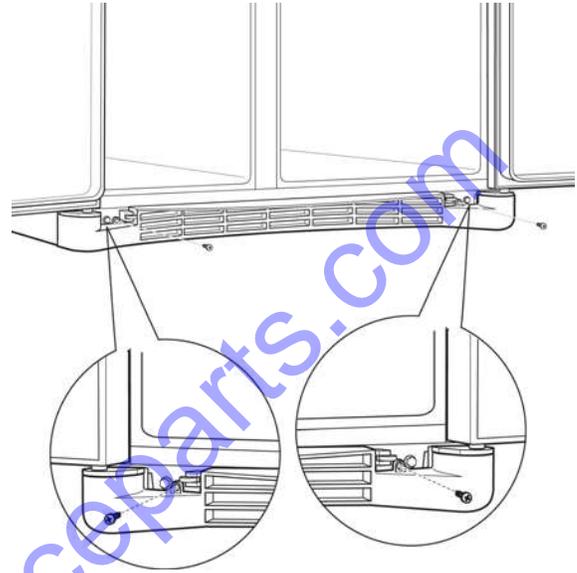
To move the refrigerator, use a padded hand truck. Center the refrigerator on the hand truck and secure the strap around the refrigerator.

DO NOT OVERTIGHTEN THE STRAP.



2 REMOVE THE BASE GRILLE

Remove the grille by removing the two Phillips head screws.



If the refrigerator must go through any entrance that is less than 38" wide, the doors must be removed. Proceed to Step 3.

DO NOT remove the handles.

If all entrances are more than 38" wide, skip to Installing the Refrigerator.

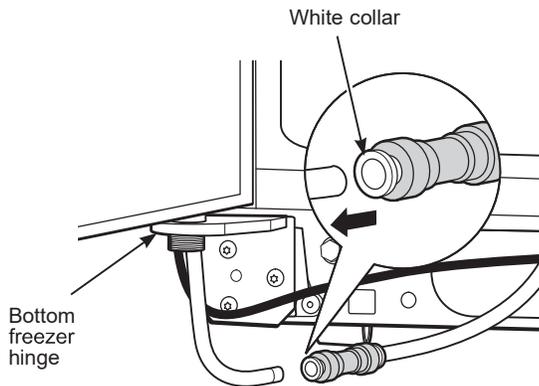
Installation Instructions

MOVING THE REFRIGERATOR (Cont.)

3 DISCONNECT THE WATER COUPLING (on some models)

If the refrigerator has a water dispenser, there is a water line from the cabinet into the bottom hinge on the freezer door that must be disconnected.

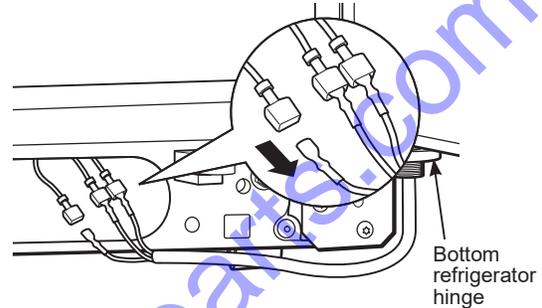
To disconnect, push in on the white collar of the coupling and pull out the tubing.



5 DISCONNECT THE ELECTRICAL CONNECTORS (on some models)

If the refrigerator has a refreshment center, there are electrical connectors (harnesses) from the cabinet into the bottom hinge on the refrigerator door that must be disconnected.

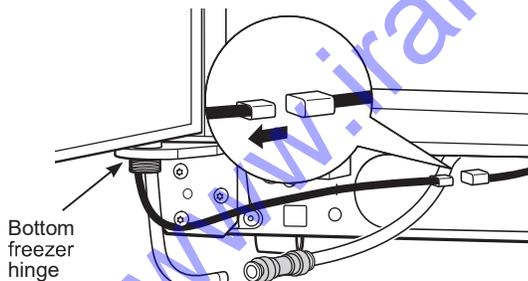
To disconnect, pull apart each connector.



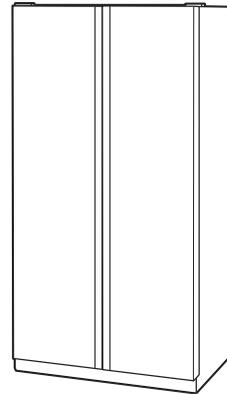
4 DISCONNECT THE POWER COUPLING (on some models)

If the refrigerator has a water dispenser, there is a power line (harness) from the cabinet into the bottom hinge on the freezer door that must be disconnected.

To disconnect, pull apart at the coupling.



6 CLOSE THE FREEZER AND REFRIGERATOR DOORS



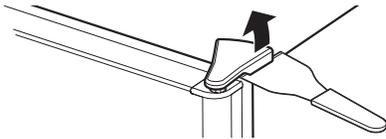
Installation Instructions

MOVING THE REFRIGERATOR (Cont.)

7 REMOVE THE FREEZER DOOR

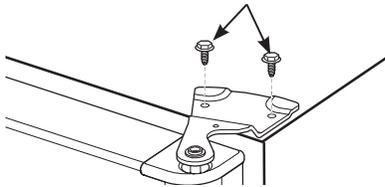
⚠ WARNING Follow all steps for removing and reinstalling the door. Failure to follow these instructions, leaving off parts, or overtightening screws, can lead to the door falling off and result in injury and property damage.

- A** Remove the freezer door top hinge cover (if equipped) by either squeezing it and pulling it up or by prying it off with a plastic putty knife.

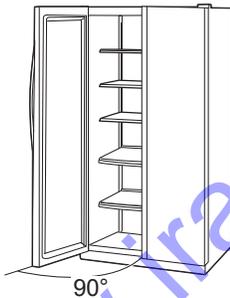


- B** Remove the two 5/16" or 1/8" hex head screws, then lift the hinge straight up to free the hinge pin.

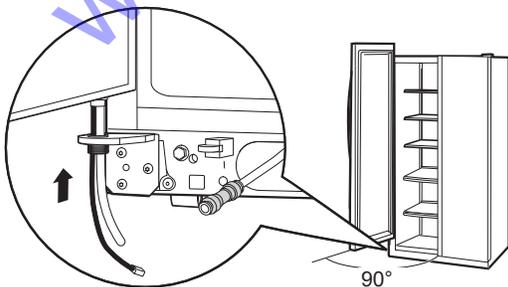
5/16" or 1/8" Hex Head



- C** Open the freezer door to 90°.



- D** As one person slowly lifts the freezer door up and off the bottom hinge, the second person should carefully guide the water line and power line (harness) through the bottom hinge.

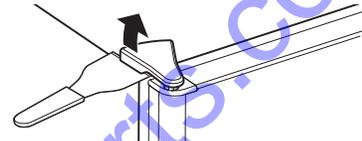


- E** Set the door on a non-scratching surface with the inside up.

8 REMOVE THE REFRIGERATOR DOOR

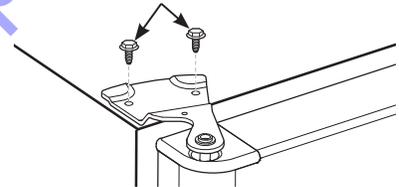
⚠ WARNING Follow all steps for removing and reinstalling the door. Failure to follow these instructions, leaving off parts, or overtightening screws, can lead to the door falling off and result in injury and property damage.

- A** Remove the refrigerator door top hinge cover (if equipped) by either squeezing it and pulling it up or by prying it off with a plastic putty knife.

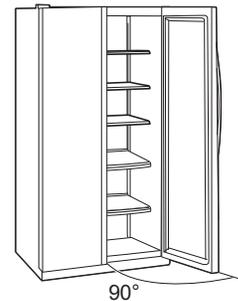


- B** Remove the two 5/16" or 1/8" hex head screws, then lift the hinge straight up to free the hinge pin.

5/16" or 1/8" Hex Head



- C** Open the refrigerator door to 90°.



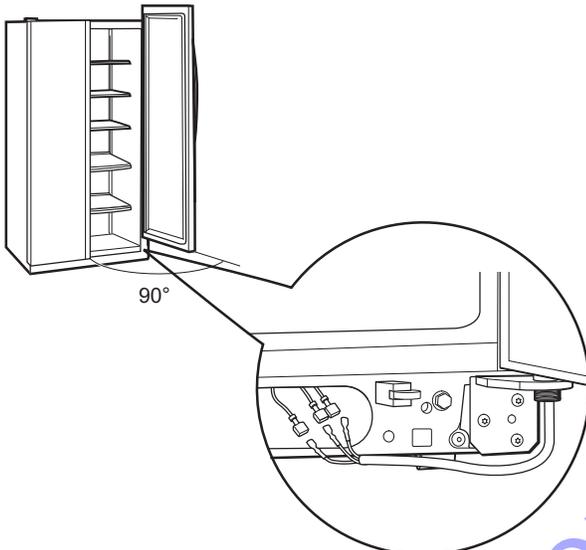
Installation Instructions

MOVING THE REFRIGERATOR (Cont.)

8 REMOVE THE REFRIGERATOR DOOR (Cont.)

- D Lift the refrigerator door up and off the bottom hinge.

If the refrigerator has a refreshment center, one person should slowly lift the door up and off the bottom hinge and the second person should carefully guide the electrical lines (harnesses) through the bottom hinge.



Refreshment Center Models only

- E Set the door on a non-scratching surface with the inside up.

9 REPLACING THE DOORS

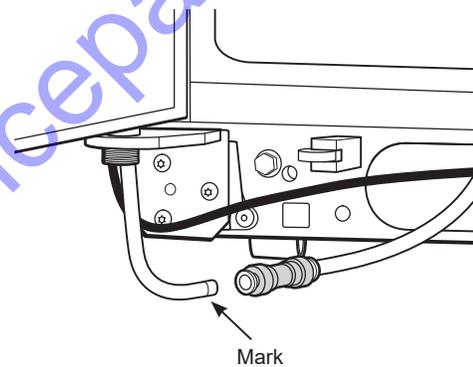
⚠ WARNING

Follow all steps for removing and reinstalling the door. Failure to follow these instructions, leaving off parts, or overtightening screws, can lead to the door falling off and result in injury and property damage.

To replace the doors, simply reverse steps 3 through 8.

However, please note the following:

- When lowering the doors onto the bottom hinges, make sure the second person carefully guides the tube and harnesses through the holes in the hinges.
- When connecting the water line, make sure you insert the tubing all the way to the mark.



- Do not pinch the tubing and harnesses when placing the doors on the bottom hinges.
- When connecting the power line and the electrical lines (refreshment center models only), be sure that the connectors are seated together fully.

Installation Instructions

INSTALLING THE REFRIGERATOR

REFRIGERATOR LOCATION

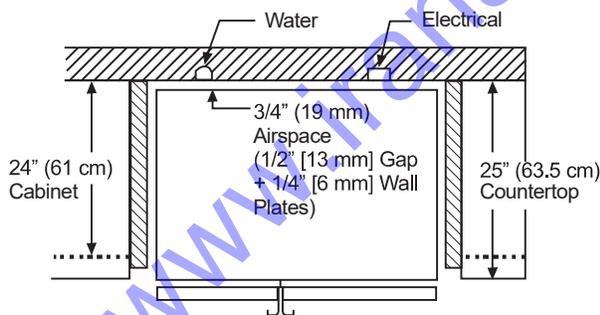
- Do not install the refrigerator where the temperature will go below 60°F (16°C) because it will not run often enough to maintain proper temperatures.
- Do not install the refrigerator where the temperature will go above 100°F (37°C) because it will not perform properly.
- Do not install the refrigerator in a location exposed to water (rain, etc.) or direct sunlight.
- Install it on a floor strong enough to support it fully loaded.

CLEARANCES

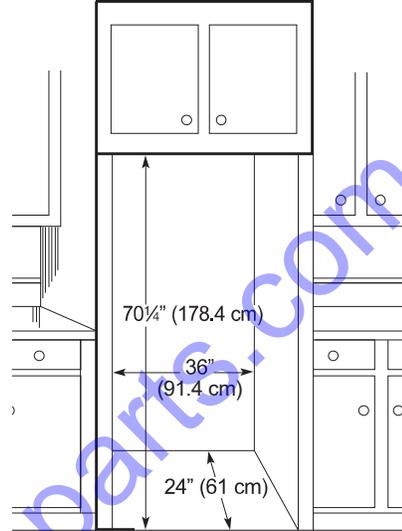
Allow the following clearances for ease of installation, proper air circulation and plumbing and electrical connections:

	23'/25' CustomStyle™	23' (33" wide), 25', 26', 27', 29'
Sides	1/8" (4 mm)	1/8" (4 mm)
Top	1" (25 mm)	1" (25 mm)
Back	1/2" (13 mm)	1" (25 mm)

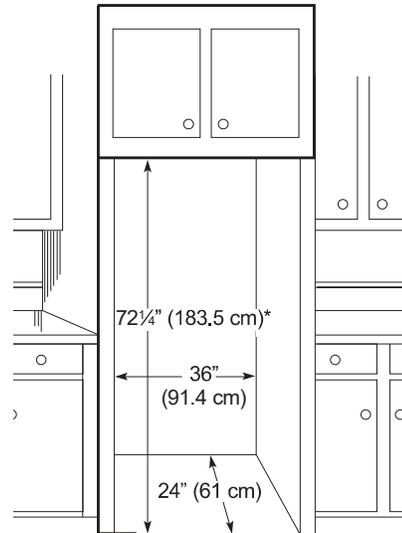
DIMENSIONS AND SPECIFICATIONS



DIMENSIONS AND SPECIFICATIONS (for 23' CustomStyle™ models)



DIMENSIONS AND SPECIFICATIONS (for 25' CustomStyle™ models)



*72-1/4" (183.5 cm) required for full adjustment of mobility wheels. If cabinets installed above refrigerator have doors that are flush to the top of the opening for the refrigerator, then an additional 1/8" may be required to provide clearance for cabinet doors to open freely.

Installation Instructions

INSTALLING THE REFRIGERATOR (Cont.)

1 CONNECTING THE REFRIGERATOR TO THE HOUSE WATER LINE

(icemaker and dispenser models)

A cold water supply is required for automatic icemaker and dispenser operation. If there is not a cold water supply, you will need to provide one. See "Installing the Water Line" section.

NOTES:

- Before making the connection to the refrigerator, be sure the refrigerator power cord is not plugged into the wall outlet.
- If your refrigerator does not have a water filter, we recommend installing one if your water supply has sand or particles that could clog the screen of the refrigerator's water valve. Install it in the water line near the refrigerator. If using SmartConnect™ Refrigerator Tubing Kit, you will need an additional tube (WX08X10002) to connect the filter. Do not cut plastic tube to install filter.

A If you are using copper tubing, place a compression nut and ferrule (sleeve) onto the end of the tubing coming from the house cold water supply.

If you are using the SmartConnect™ tubing, the nuts are already assembled to the tubing.

B If you are using copper tubing, insert the end of the tubing into the refrigerator connection, at the back of the refrigerator, as far as possible. While holding the tubing, tighten the fitting.

If you are using SmartConnect™ tubing, insert the molded end of the tubing into the refrigerator connection, at the back of the refrigerator, and tighten the compression nut until it is hand tight. Then tighten one additional turn with a wrench. Overtightening may cause leaks.

⚠ WARNING

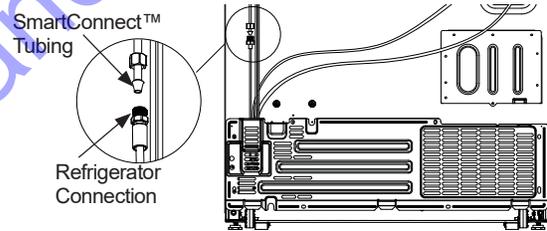
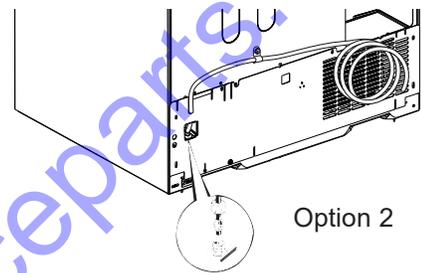
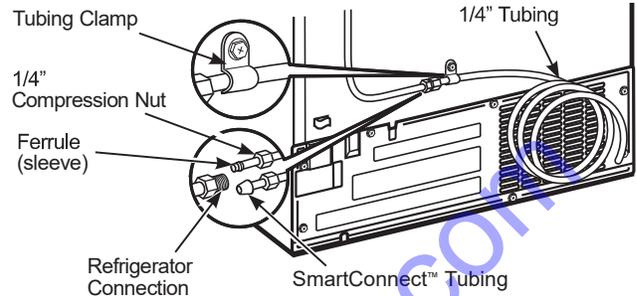
Connect to potable water supply only.

A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals).

⚠ WARNING **ELECTRIC SHOCK HAZARD**

Attach tubing clamp using existing hole only. DO NOT drill into the refrigerator.

C Fasten the tubing into the clamp provided to hold it in position. You may need to pry open the clamp.



2 TURN ON THE WATER SUPPLY

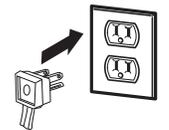
Turn the water on at the shutoff valve (house water supply) and check for any leaks.



3 PLUG IN THE REFRIGERATOR

Before plugging in the refrigerator, make sure the icemaker power switch is set to the **o** (OFF) position.

See the grounding information attached to the power cord.



Installation Instructions

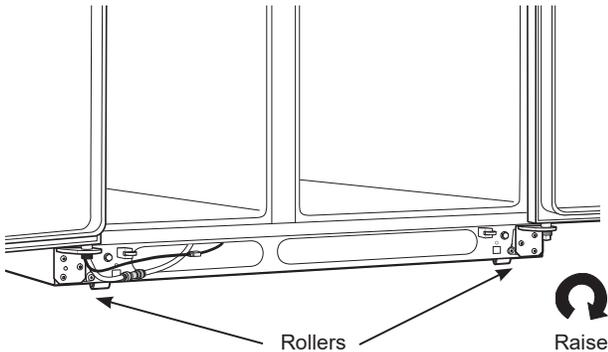
INSTALLING THE REFRIGERATOR (Cont.)

4 PUT THE REFRIGERATOR IN PLACE

Move the refrigerator to its final location.

5 LEVEL THE REFRIGERATOR

The refrigerator can be leveled by adjusting the rollers located near the bottom hinges.

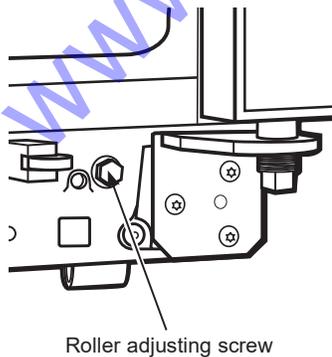


Rollers have three purposes:

- Rollers adjust so the door closes easily when opened about halfway. (Raise the front about 5/8" [16 mm] from the floor.)
- Rollers adjust so the refrigerator is firmly positioned on the floor and does not wobble.
- Rollers allow you to move the refrigerator away from the wall for cleaning.

To adjust the rollers on 23' (33" wide), 25', 26', 27' and 29' models:

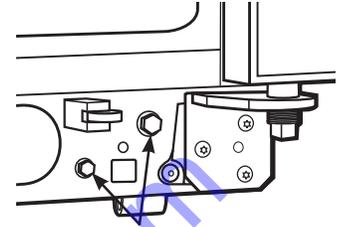
- Turn the roller adjusting screws **clockwise to raise** the refrigerator, **counterclockwise to lower** it. Use a 3/8" hex socket or wrench, or an adjustable wrench.



5 LEVEL THE REFRIGERATOR (cont.)

To adjust the rollers on 23'/25' CustomStyle™ models:

Turn the front roller adjusting screws **clockwise to raise** the refrigerator, **counterclockwise to lower** it. Use a 3/8" hex wrench with extension, or an adjustable wrench.



Roller adjusting screws

These models also have rear adjustable rollers so you can align the refrigerator with your kitchen cabinets. Use a 3/8" hex wrench with extension to turn the screws for the rear rollers—**clockwise to raise** the refrigerator, **counterclockwise to lower** it.

6 LEVEL THE DOORS

A Adjust the refrigerator door to make the doors even at the top.

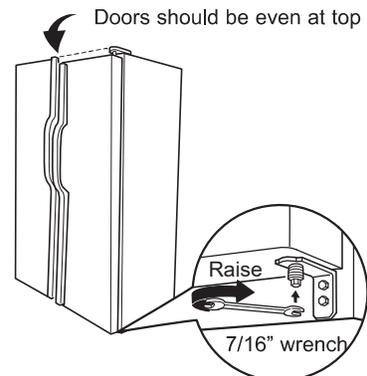
B To align:

Using a 7/16" wrench, turn the door adjusting screw to the right to raise the door, to the left to lower it.

NOTE:

A nylon plug, imbedded in the threads of the pin, prevents the pin from turning unless a wrench is used.

After one or two turns of the wrench, open and close the refrigerator door and check the alignment at the top of the doors.

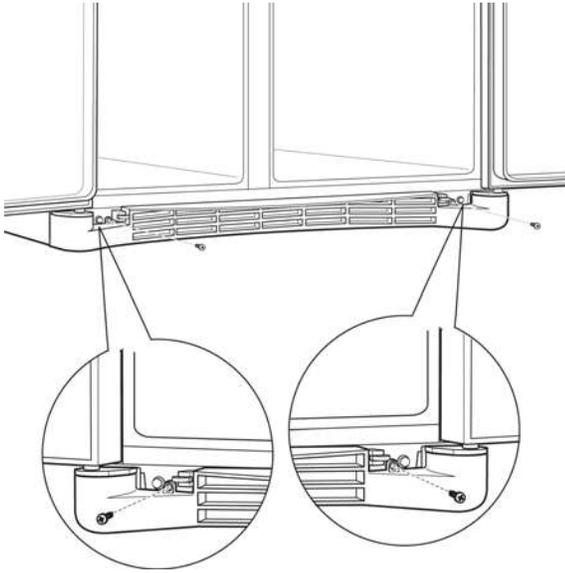


Installation Instructions

INSTALLING THE REFRIGERATOR (Cont.)

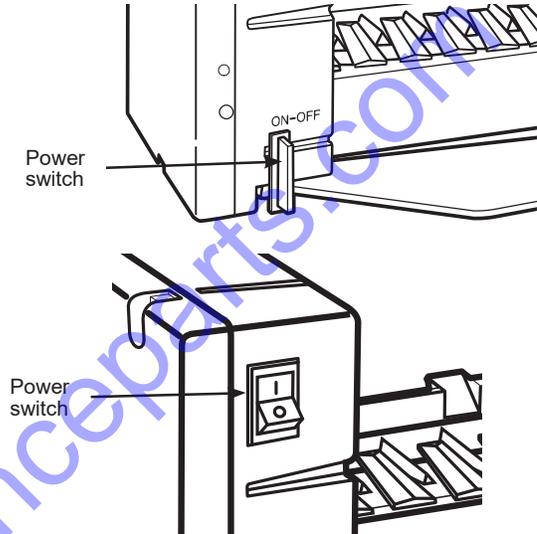
7 REPLACE THE BASE GRILLE

Replace the grille by installing the two Phillips head screws.



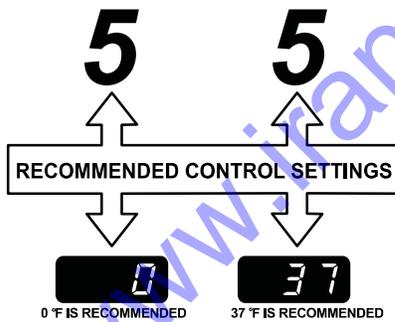
9 START THE ICEMAKER

Set the icemaker power switch to the I (on) position. The icemaker will not begin to operate until it reaches its operating temperature of 15°F (-9°C) or below. It will then begin operation automatically. It will take 2–3 days to fill the ice bin.



8 SET THE CONTROLS

Set the controls to the recommended setting.



NOTE:

In lower water pressure conditions, the water valve may turn on up to 3 times to deliver enough water to the icemaker.

Installation Instructions

INSTALLING THE WATER LINE (Icemaker & dispenser models)

BEFORE YOU BEGIN

Recommended copper water supply kits are WX8X2, WX8X3 or WX8X4, depending on the amount of tubing you need. Approved plastic water supply lines are SmartConnect™ Refrigerator Tubing (WX08X10006, WX08X10015 and WX08X10025).

When connecting your refrigerator to a Reverse Osmosis Water System, the only approved installation is with a GE Appliances RVKit. For other reverse osmosis water systems, follow the manufacturer's recommendations.

If the water supply to the refrigerator is from a Reverse Osmosis Water Filtration System AND the refrigerator also has a water filter, use the refrigerator's filter bypass plug. Using the refrigerator's water filtration cartridge in conjunction with the RO filter can result in hollow ice cubes and slower water flow from the water dispenser.

This water line installation is not warranted by the refrigerator or icemaker manufacturer. Follow these instructions carefully to minimize the risk of expensive water damage.

Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.

To prevent burns and product damage, do not hook up the water line to the hot water line.

If you use your refrigerator before connecting the water line, make sure the icemaker power switch is in the **o** (OFF) position.

Do not install the icemaker tubing in areas where temperatures fall below freezing.

When using any electrical device (such as a power drill) during installation, be sure the device is double insulated or grounded in a manner to prevent the hazard of electric shock, or is battery powered.

All installations must be in accordance with local plumbing code requirements.

WHAT YOU WILL NEED



- **Copper or SmartConnect™ Refrigerator Tubing kit**, 1/4" outer diameter to connect the refrigerator to the water supply. If using copper, be sure both ends of the tubing are cut square.

To determine how much tubing you need: measure the distance from the water valve on the back of the refrigerator to the water supply pipe. Be sure there is sufficient extra tubing to allow the refrigerator to move out from the wall after installation.

SmartConnect™ Refrigerator Tubing Kits are available in the following lengths:

- 8' (2.8 m) – WX08X10006
- 15' (4.6 m) – WX08X10015
- 25' (7.6 m) – WX08X10025

⚠ WARNING

Connect to potable water supply only.

A cold water supply is required for automatic icemaker operation. The water pressure must be between 40 and 120 psi (275-827 kilopascals).

Installation Instructions

INSTALLING THE WATER LINE (Cont.)

WHAT YOU WILL NEED (Cont.)

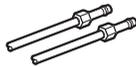
NOTE: The only GE Appliances approved plastic tubing is that supplied in SmartConnect™ Refrigerator Tubing kits. Do not use any other plastic water supply line because the line is under pressure at all times. Certain types of plastic will crack or rupture with age and cause water damage to your home.

- **A GE Appliances water supply kit** (containing tubing, shutoff valve and fittings listed below) is available at extra cost from your dealer or from Parts and Accessories, 877.959.8688 (in Canada 1.800.661.1616).
- **A cold water supply.** The water pressure must be between 20 and 120 p.s.i. (1.4–8.1 bar).
- **Power drill.**
- **1/2" or adjustable wrench.**
- **Straight and Phillips blade screwdriver.**
- **Two 1/4" outer diameter compression nuts and two ferrules (sleeves)**—to connect the copper tubing to the shutoff valve and the refrigerator water valve.



OR

- **If you are using a SmartConnect™ Refrigerator Tubing kit**, the necessary fittings are preassembled to the tubing.
- If your existing copper water line has a flared fitting at the end, you will need an **adapter** (available at plumbing supply stores) to connect the water line to the refrigerator **OR** you can cut off the flared fitting with a **tube cutter** and then use a compression fitting. Do not cut formed end from SmartConnect™ Refrigerator tubing.
- **Shutoff valve** to connect to the cold water line. The shutoff valve should have a water inlet with a minimum inside diameter of 5/32" at the point of connection to the **COLD WATER LINE**. Saddle-type shutoff valves are included in many water supply kits. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes.



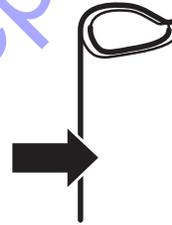
Install the shutoff valve on the nearest frequently used drinking water line.

1 SHUT OFF THE MAIN WATER SUPPLY

Turn on the nearest faucet long enough to clear the line of water.

2 CHOOSE THE VALVE LOCATION

Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the water pipe.

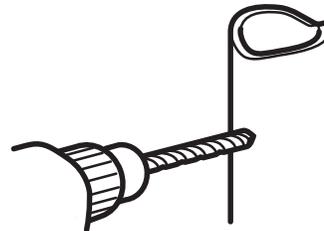


3 DRILL THE HOLE FOR THE VALVE

Drill a 1/4" hole in the water pipe (even if using a self-piercing valve), using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe.

Take care not to allow water to drain into the drill.

Failure to drill a 1/4" hole may result in reduced ice production or smaller cubes.

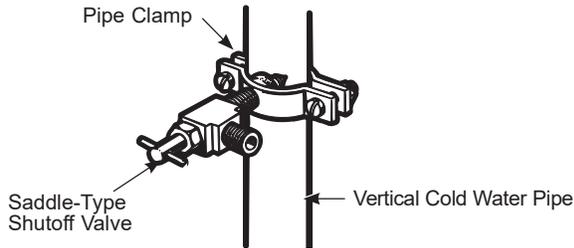


Installation Instructions

INSTALLING THE WATER LINE (Cont.)

4 FASTEN THE SHUTOFF VALVE

Fasten the shutoff valve to the cold water pipe with the pipe clamp.

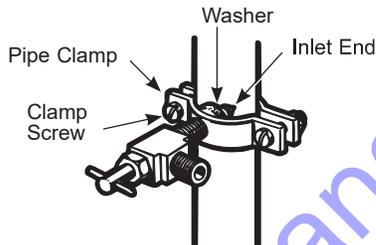


NOTE: Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

5 TIGHTEN THE PIPE CLAMP

Tighten the clamp screws until the sealing washer begins to swell.

NOTE: Do not overtighten or you may crush the tubing.



6 ROUTE THE TUBING

Route the tubing between the cold water line and the refrigerator.

Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.

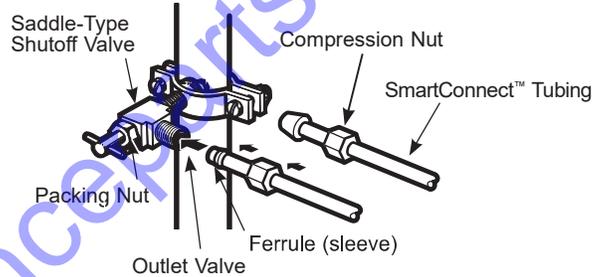
NOTE: Be sure there is sufficient extra tubing to allow the refrigerator to move out from the wall after installation.

7 CONNECT THE TUBING TO THE VALVE

Place the compression nut and ferrule (sleeve) for copper tubing onto the end of the tubing and connect it to the shutoff valve.

Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.

For plastic tubing from a SmartConnect™ Refrigerator Tubing kit, insert the molded end of the tubing into the shutoff valve and tighten compression nut until it is hand tight, then tighten one additional turn with a wrench. Overtightening may cause leaks.



NOTE: Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

8 FLUSH OUT THE TUBING

Turn the main water supply on and flush out the tubing until the water is clear.

Shut the water off at the water valve after about one quart (1 liter) of water has been flushed through the tubing.



To complete the installation of the refrigerator, go back to Step 1 in Installing the Refrigerator.

Trim kits and decorator panels

For CustomStyle™ models

Read these instructions completely and carefully.

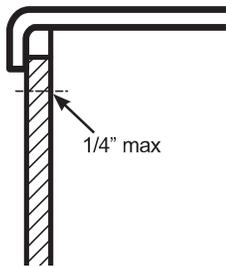
Before You Begin

Some models are equipped with trim kits that allow you to install door panels. You can order pre-cut black, white, bisque or stainless steel decorator panels from GE Parts and Accessories, 800.626.2002, or you can add wood panels to match your kitchen cabinets.

Panels less than 1/4" (6 mm) thick

When installing wood panels less than 1/4" (6 mm) thick, you need to create a filler panel, such as 1/8" cardboard, that will fit between the face of the door and the wood panel. If you are installing the pre-cut decorator panels, pre-cut filler panels are included in the kit. The combined thickness of the decorator or wood panel and the filler panel should be 1/4" (6 mm).

Panels 1/4" thick or less



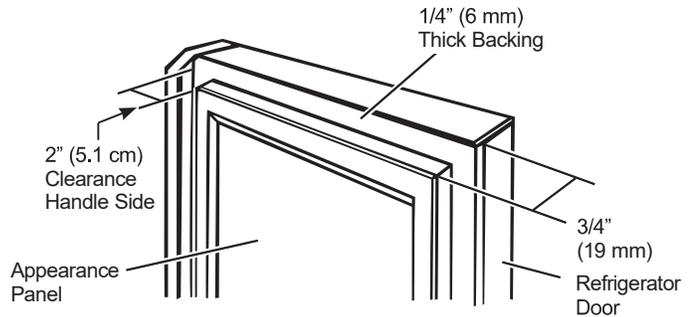
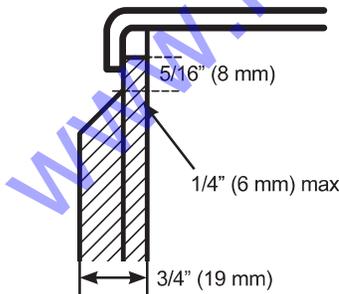
3/4" (19 mm) or Raised Panel

A raised panel design screwed or glued to a 1/4" (6 mm) thick backing, or a 3/4" (19 mm) routed board can be used. The raised portion of the panel must be fabricated to permit clearances of at least 2" (5.1 cm) from the handle side for fingertip clearance.

Panels thicker than 1/4" (6 mm), up to 3/4" (19 mm) max, will require that the outer 5/16" (8 mm) of panel perimeter be no thicker than 1/4" (6 mm).

Weight limitations for custom panels:
 Fresh Food 38 lbs. (17 kg) max.
 Freezer Door 28 lbs. (13 kg) max.

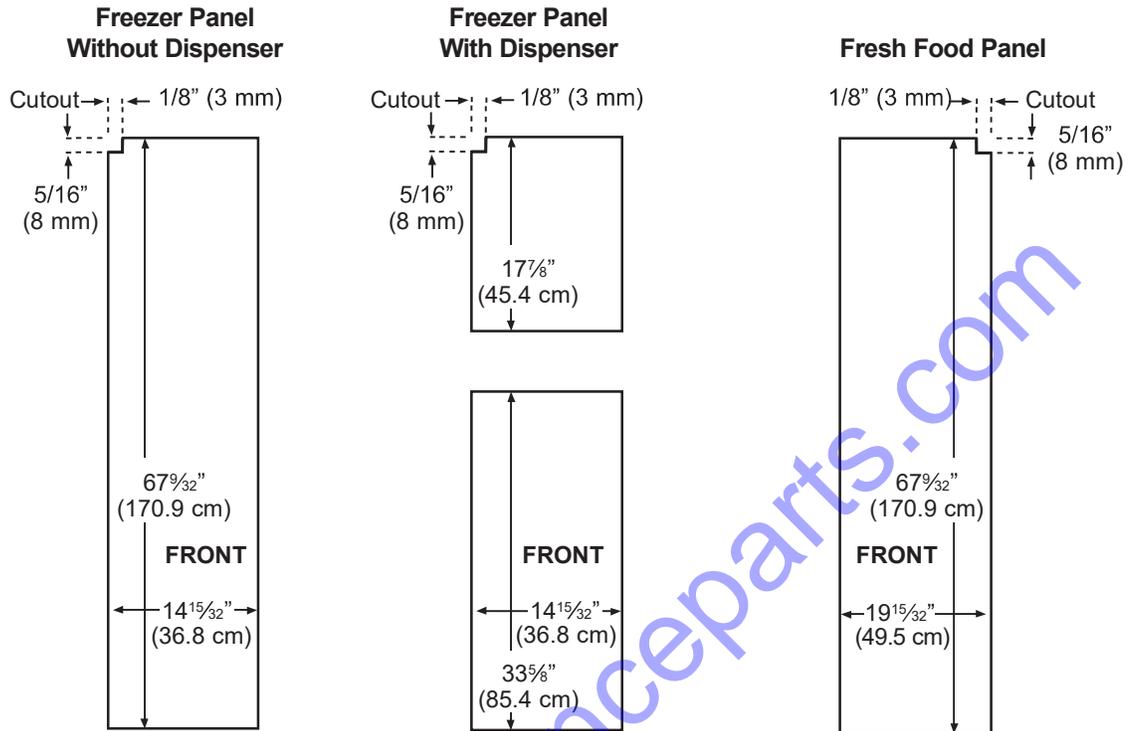
Panels thicker than 1/4" (6 mm)



Trim kits and decorator panels

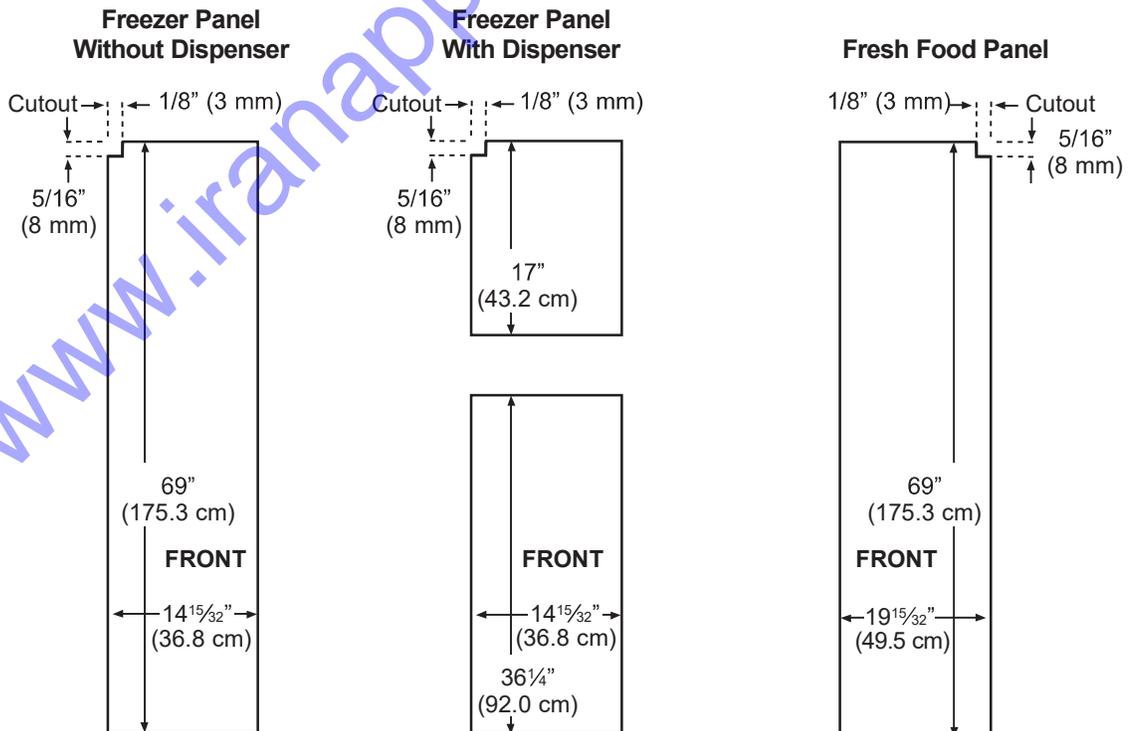
23' Dimensions for Custom Wood Panels

The areas at the top of the panels need to be cut out of the panels.



25' CustomStyle™ Dimensions for Custom Wood Panels

The areas at the top of the panels need to be cut out of the panels.



Inserting the door panels

Read these instructions completely and carefully.

1. Insert the Freezer Panel and Fresh Food Panel.

Carefully push the freezer panel in until it slides into the slot behind the door handle. Push the filler panel (required with some door panels) in behind the decorator panel. Repeat for fresh food panel.

If your model has a dispenser, this step only applies to the fresh food panel and top freezer panel.

2. Insert the Bottom Freezer Panel (on dispenser models).

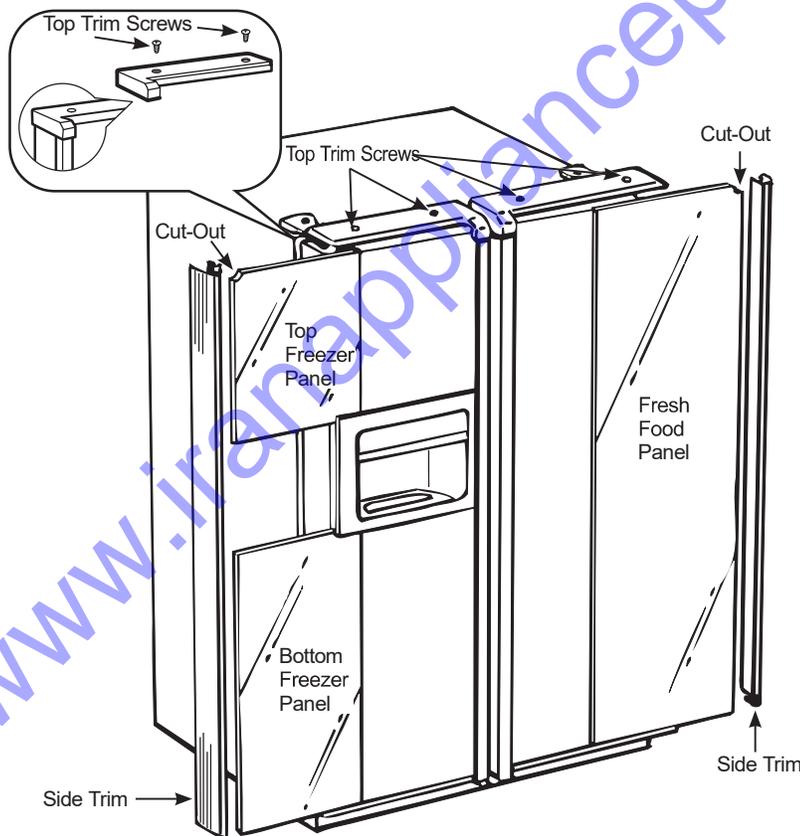
Carefully push the panel in until it slides into the slot behind the door handle. Push the filler panel (required with some door panels) in behind the decorator panel.

3. Attach the Top Trim on the Freezer and Fresh Food Doors.

The Top Trim can be found inside the refrigerator compartment.

Hand tighten only. Make sure that the top of each panel fits snugly behind the lip of the Top Trim.

With a T-20 Torxdriver, attach the Top Trim, using two screws on each Top Trim piece, to the top of each door.



Inserting the door panels

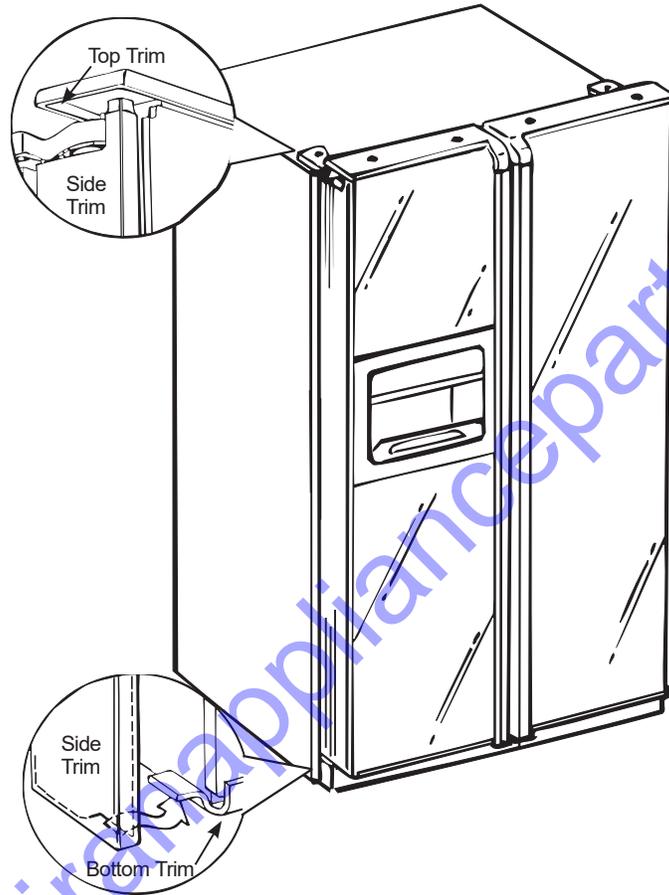
4. Install the Side Trim.

These pieces are tucked inside the refrigerator door handle.

Do not remove the protective film on the outside of the Side Trim until the Side Trim is installed.

Fit the bottom of the Side Trim under the Bottom Trim as illustrated.

Hold the Side Trim against the front face of the decorator panels and fit the Side Trim under the Top Trim. Make sure the magnetically attached Side Trim is fitted correctly and that you are satisfied with the appearance of all the parts.



Troubleshooting Tips...Normal Operating Conditions

Newer refrigerators sound different from older refrigerators.
Modern refrigerators have more features and use newer technology.

Do you hear what I hear? These conditions are normal.

HUMMM...

WHOOSH...

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- Sometimes the refrigerator runs for an extended period, especially when the doors are opened frequently. This means that the **Frost Guard™** feature is working to prevent freezer burn and improve food preservation.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.

WHIR!



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- If either door is open for over 3 minutes, you may hear the fans come on in order to cool the light bulbs.
- The fans change speeds in order to provide optimal cooling and energy savings.
- You may hear the fans running after selecting **QuickFreeze™** or one of the **CustomCool™** settings.

CLICKS, POPS, CRACKS and CHIRPS

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- Electronic dampers click open and closed to provide optimal cooling and energy savings.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- The electronic control board may cause a clicking sound when relays activate to control refrigerator components.
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.

WATER SOUNDS



- The flow of refrigerant through the cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.



For additional information on normal icemaker and dispenser operating sounds, see the **About the automatic icemaker** and **About the ice and water dispenser** sections.

Troubleshooting Tips...Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Causes	What To Do
Refrigerator does not operate	Refrigerator in defrost cycle.	Wait about 30 minutes for defrost cycle to end.
	Either or both controls set to OFF	Set the controls to a temperature setting.
	Refrigerator is unplugged.	Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	Replace fuse or reset the breaker.
	Refrigerator is in showroom mode.	Unplug the refrigerator and plug it back in.
Vibration or rattling (slight vibration is normal)	Rollers need adjusting.	See Rollers.
Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	Normal when refrigerator is first plugged in.	Wait 24 hours for the refrigerator to completely cool down.
	Often occurs when large amounts of food are placed in refrigerator.	This is normal.
	Door left open.	Check to see if package is holding door open.
	Hot weather or frequent door openings.	This is normal.
	Temperature controls set at the coldest setting.	See Controls.
Refrigerator or freezer compartment too warm	Temperature control not set cold enough.	See Controls.
	Warm weather or frequent door openings.	Set the temperature control one step colder. See Controls.
	Door left open.	Check to see if package is holding door open.
Frost or ice crystals on frozen food (frost within package is normal)	Door left open.	Check to see if package is holding door open.
	Too frequent or too long door openings.	
Divider between refrigerator and freezer compartments feels warm	Automatic energy saver system circulates warm liquid around front edge of freezer compartment.	This helps prevent condensation on the outside.
Automatic icemaker does not work	Icemaker power switch is in the OFF position.	Slide the power switch to the ON position.
	Water supply turned off or not connected.	See Installing the water line.
	Freezer compartment too warm.	Wait 24 hours for the refrigerator to completely cool down.
	Piled up cubes in the storage bin cause icemaker to shut off.	Level cubes by hand.
	Ice cubes stuck in icemaker.	Turn off the icemaker, remove cubes and turn the icemaker back on.
Ice cubes have odor/taste	Ice storage bin needs cleaning.	Empty and wash bin. Discard old cubes.
	Food transmitting odor/taste to ice cubes.	Wrap foods well.
	Interior of refrigerator needs cleaning.	See Care and cleaning.
Small or hollow cubes	Water filter clogged.	Replace filter cartridge with new cartridge or with plug.
Slow ice cube freezing	Door left open.	Check to see if package is holding door open.
	Temperature control not set cold enough.	See Controls.
Frequent "buzzing sound"	Icemaker power switch is in the 1 (on) position, but the water supply to the refrigerator has not been connected.	Set the power switch to the 0 (off) position. Keeping it in the 1 (on) position will damage the water valve.
Orange glow in freezer	Defrost heater is on.	This is normal.

Troubleshooting Tips...Before you call for service

Problem	Possible Causes	What To Do
Cube dispenser does not work (on some models)	Icemaker or water supply turned off.	Turn on icemaker or water supply.
	Ice cubes are frozen to icemaker feeler arm.	Remove cubes.
	An item is blocking or has fallen into the ice chute inside the top bin of the freezer.	Remove any item that might be blocking, or has fallen into the chute.
	Irregular ice clumps in storage container.	Break up with fingertip pressure and discard remaining clumps.
		Freezer may be too warm. Adjust the freezer control to a colder setting, one position at a time, until clumps do not form.
Dispenser is LOCKED.	Press and hold the Lock or Lock Controls pad for 3 seconds.	
Water has poor taste/odor (on some models)	Water dispenser has not been used for a long time.	Dispense water until all water in system is replenished.
Water in first glass is warm (on some models)	Normal when refrigerator is first installed	Wait 24 hours for the refrigerator to completely cool down.
	Water dispenser has not been used for a long time.	Dispense water until all water in system is replenished.
	Water system has been drained.	Allow several hours for replenished supply to chill.
Water dispenser does not work (on some models)	Water supply line turned off or not connected.	See Installing the water line.
	Water filter clogged.	Replace filter cartridge or remove filter and install plug.
	Air may be trapped in the water system.	Press the dispenser arm for at least two minutes.
	Dispenser is LOCKED.	Press and hold the Lock or Lock Controls pad for 3 seconds.
Water spurting from dispenser	Newly-installed filter cartridge.	Run water from the dispenser for 3 minutes (about 1½ gallons).
Water is not dispensed (on some models) but icemaker is working	Water in reservoir is frozen.	Call for service.
	Refrigerator control setting is too cold.	Set to a warmer setting.
No water or ice cube production	Supply line or shutoff valve is clogged.	Call a plumber.
	Water filter clogged.	Replace filter cartridge or remove filter and install plug.
	Dispenser is LOCKED.	Press and hold the Lock pad for 3 seconds.
CUBED ice was selected but CRUSHED ice was dispensed (on some models)	Last setting was CRUSHED ice.	A few cubes were left in the crusher from the previous setting. This is normal.
Refrigerator has odor	Foods transmitting odor to refrigerator.	Foods with strong odors should be tightly wrapped.
		Keep an open box of baking soda in the refrigerator; replace every three months.
	Interior needs cleaning.	See Care and cleaning.
Moisture forms on outside of refrigerator	Not unusual during periods of high humidity.	Wipe surface dry.
Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)	Too frequent or too long door openings.	This is normal for the beverage center.
	Due to the higher humidity in the refrigerator, you may on occasion experience fog or small amounts of moisture in the refrigerator compartment	This is normal and may come and go as different food loads and environmental conditions change. Wipe dry with a paper towel if desired.
Interior light does not work	No power at outlet.	Replace fuse or reset the breaker.
	Light bulb burned out.	See Replacing the light bulbs.
	For LED lights	Call Service.

Troubleshooting Tips...Before you call for service

Problem	Possible Causes	What To Do
Water on kitchen floor or on bottom of freezer	Cubes jammed in chute.	Poke ice through with a wooden spoon.
Hot air from bottom of refrigerator	Normal air flow cooling motor. In the refrigeration process, it is normal that heat be expelled in the area under the refrigerator. Some floor coverings are sensitive and will discolor at these normal and safe temperatures.	
Refrigerator never shuts off but the temperatures are OK	Adaptive defrost keeps compressor running during door openings.	This is normal. The refrigerator will cycle off after the door remains closed for 2 hours.
Refrigerator is beeping	Door is open.	Close door.
Door not closing properly	Door gasket on hinge side sticking or folding over.	Apply petroleum jelly on face of gasket
	A door bin is hitting a shelf inside the refrigerator.	Move the door bin up one position.
Actual temperature not equal to Set temperature	Unit just plugged in.	Allow 24 hours for system to stabilize
	Door open for too long	Allow 24 hours for system to stabilize
	Warm food added to refrigerator	Allow 24 hours for system to stabilize
	Defrost cycle is in process	Allow 24 hours for system to stabilize
Food isn't thawing/chilling	Packaging.	Increase time or re-package in plastic.
	Wrong weight selected.	Select a larger weight.
	Item with high fat content.	Select a larger weight.
	Not using Chill/Thaw tray.	Place items on tray and allow space in between items for better airflow.
SelectTemp or Beverage Center feature is not working	Refrigerator compartment temperature control is set at warmest setting.	This is normal. In order to minimize energy usage, the SelectTemp and Beverage Center features are disabled when the refrigerator temperature control is set at the warmest setting.
	Beverage Center feature turns off after six months of continuous operation.	Press Beverage Center pad to restart.
While QuickFreeze™ is enabled, the actual freezer temperature may drop as low as -3°F (-19°C)		This is normal.

Refrigerator Limited Warranty

GEAppliances.com

For US Customers, all warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at www.geappliances.com, or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service. In Canada, call 800.561.3344.

Service your refrigerator may require the use of the onboard data port for diagnostics. This gives a GE Appliances Factory Service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician NOT to submit the data to GE Appliances at the time of service.

For the Period of:	GE Appliances Will Replace
---------------------------	-----------------------------------

GE, GE PROFILE and CAFE MODELS:

One Year From the date of the original purchase	Any part of the refrigerator which fails due to a defect in materials or workmanship. During the limited one-year warranty , GE Appliances will also provide, free of charge , all labor and related service to replace the defective part.
Thirty Days (Water filter, if included) From the original purchase date of the refrigerator	Any part of the water filter cartridge which fails due to a defect in materials or workmanship. During this limited thirty-day warranty , GE Appliances will also provide, free of charge , a replacement water filter cartridge.

GE PROFILE and CAFE MODELS ONLY

Five Years From the date of the purchase	Any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) which fails due to a defect in materials or workmanship. During this limited five-year sealed refrigerating system warranty , GE Appliances will also provide, free of charge , all labor and related service to replace the defective part in the sealed refrigerating system.
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What GE Appliances Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Damage caused by a non-GE Appliances Brand water filter.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

For US Customers: This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home. Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company
Louisville, KY 40225

For Customers in Canada: This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. In-home warrant service will be provided in areas where it is available and deemed reasonable by MC Commercial Inc. to provide. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service.

Warrantor Canada: MC Commercial Inc., Burlington Ontario, L7R 5B6

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Water Filter Cartridge Limited Warranty

Contact us at geapplianceparts.com, or call 800.GE.CARES.

For the period of	GE Appliances will replace
Thirty Days From the date of the original purchase	Any part of the water filter cartridge which fails due to a defect in materials or workmanship during this limited thirty-day warranty .*

What GE Appliances will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is part exchange as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to six months or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

For Purchases Made In Iowa: This form must be signed and dated by the buyer and seller prior to the consummation of this sale.

This form should be retained on file by the seller for a minimum of two years.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Buyer:

Name _____

Address _____

City _____ State _____ Zip _____

Signature _____ Date _____

Seller:

Name _____

Address _____

City _____ State _____ Zip _____

Signature _____ Date _____

*If your GE Appliances part fails because of a manufacturing defect within thirty days from the date of original purchase for use, we will give you a new or, at our option, a rebuilt part without charge. Return the defective part to the parts supplier from whom it was purchased together with a copy of the "proof of purchase" for the part. If the part is defective and shows no signs of abuse, it will be exchanged. The warranty does not cover the failure of parts which are damaged while in your possession, are abused, or have been installed improperly. It does not cover the cost of returning the part to the supplier from whom it was purchased nor does it cover the cost of labor to remove or install it to diagnose the fault. It does not cover parts used in products in commercial use except in the case of air conditioning equipment. In no event shall GE Appliances be liable for consequential damages.

Warrantor: GE Appliances, a Haier company
Louisville, KY 40225

Performance Data Sheet

SmartWater™ Filtration System—GE Appliances MWF Cartridge

The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system as specified in NSF/ANSI Standard 42 and Standard 53. System tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 for the reduction of substances listed below.

Capacity 300 Gallons (1,135 Liters). Contaminant Reduction Determined by NSF testing.

Substance Tested for Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements	NSF Test Report
Chlorine Taste and Odor	2.0 mg/L	2.0 mg/L ± 10%	97.4%	0.05 mg/L	N/A	≥ 50%	J-00137878
Nominal Particulate Class I, ≥0.5 to < 1.0 µm	11,333,333 pts/mL	At least 10,000 particles/mL	99.9%	5,510 pts/mL	N/A	≥85%	J-00137881
Cyst*	101,000 cysts/L	Minimum 50,000 cysts/L	99.99%	1 cyst/L	N/A	≥99.95%	J-00100036
Asbestos	133 MF/L	10 ⁷ to 10 ⁸ fibers/L; fibers greater than 10 µm in length	>99%	<1 MF/L	N/A	≥99%	J-00137886
Atrazine	0.008 mg/L	0.009 mg/L ± 10%	91.3%	0.0007 mg/L	0.003 mg/L	N/A	J-00137910
Benzene	0.014 mg/L	0.015 mg/L ± 10%±	96.5%	0.0005 mg/L	0.005 mg/L	N/A	J-00137912
Carbofuran	0.08 mg/L	0.08 mg/L ± 10%	74.5%	0.01 mg/L	0.04 mg/L	N/A	J-00147488
Endrin	0.007 mg/L	0.006 mg/L ± 10%	97.1%	0.0002 mg/L	0.002 mg/L	N/A	J-00100039
Lead @ pH 6.5	0.148 mg/L	0.15 mg/L ± 10%	99.3%	0.001 mg/L	0.010 mg/L	N/A	J-00137914
Lead @ pH 8.5	0.155 mg/L	0.15 mg/L ± 10%	99.3%	0.001 mg/L	0.010 mg/L	N/A	J-00137915
Lindane	0.002 mg/L	0.002 mg/L ± 10%	96.5%	0.00002 mg/L	0.0002 mg/L	N/A	J-00137924
Mercury @ pH 6.5	0.006 mg/L	0.006 mg/L ± 10%	87.6%	0.0004 mg/L	0.002 mg/L	N/A	J-00137925
Mercury @ pH 8.5	0.006 mg/L	0.006 mg/L ± 10%	93.2%	0.0007 mg/L	0.07 mg/L	N/A	J-00092355
P-Dichlorobenzene	0.223 mg/L	0.225 mg/L ± 10%	99.8%	0.005 mg/L	0.075 mg/L	N/A	J-00137926
Tetrachloroethylene	0.014 mg/L	0.015 mg/L ± 10%	96.5%	0.0005 mg/L	0.005 mg/L	N/A	J-00137929
Toxaphene	0.017 mg/L	0.015 mg/L ± 10%	>93.9%	0.001 mg/L	0.003 mg/L	N/A	J-00137928
2, 4-D	0.192 mg/L	0.210 mg/L ± 10%	77.7%	0.040 mg/L	0.07 mg/L	N/A	J-00147489

*Based on the use of Cryptosporidium parvum oocysts.

The following pharmaceutical reduction claims have not been certified by NSF International or the state of California. Claims tested and verified by independent laboratory:

Contaminant Reduction	Average Influent	NSF specified Challenge Concentration	Avg % Reduction	Average Product Water Concentration	Max Permissible Product Water Concentration	NSF Reduction Requirements	NSF Test Report
Atenolol	978 ng/L	N/A	99.5%	5.0 ng/L	N/A	N/A	J-00121587
Fluoxetine	907 ng/l	N/A	99.4%	5.4 ng/L	N/A	N/A	J-00121587
Ibuprofen	885 ng/L	N/A	94.1%	52.3 ng/L	N/A	N/A	J-00121588
Progesterone	1097 ng/L	N/A	99.5%	5.0 ng/L	N/A	N/A	J-00121589
Trimethoprim	415 ng/L	N/A	99.5%	2.0 ng/L	N/A	N/A	J-00121587

Application Guidelines/Water Supply Parameters

Service Flow	0.5 gpm (21.9 lpm)
Water Supply	Potable Water

Water Pressure	40-120 psi (276-827 kPa)
Water Temperature	33°F-100°F (0.6°C-38°C)

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

NOTE: While the testing was performed under standard laboratory conditions, actual performance may vary. Contaminant reduction testing is conducted every five years by certifying agency to maintain certification.

Replacement Cartridge: MWF. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at www.geapplianceparts.com.

⚠ WARNING

To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

NOTICE

To reduce the risk associated with property damage due to water leakage:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (827 kPa). If your water pressure exceeds 80 psi (552 kPa), you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).
- Protect filter from freezing. Drain filter when temperatures drop below 33°F (0.6°C).
- The disposable filter cartridge **should** be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.



Tested and certified by NSF International against NSF/ANSI Standard 42 and Standard 53 in model GE Appliances MWF for the reduction of the claims specified on the performance data sheet.



Performance Data Sheet

Model: GE Appliances XWF

- System certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401 for the reduction of claims specified on the performance data sheet and at iapmort.org.
- Actual performance may vary with local water conditions.

Substance Tested for Reduction	Influent challenge concentration (mg/L)	Maximum permissible product water concentration (mg/L)	Avg % Reduction
Chlorine Taste and Odor	2.0 mg/L +/- 10%	N/A	96.9
Chloramine Taste and Odor	3.0 mg/L +/- 10%	0.5	96.9
Particulate, Class I	At least 10,000/mL	N/A	91.4
Cysts	50,000/L	N/A	>99.99
Lead	0.15	0.01	98.85
Mercury	0.006	0.002	96.3
Asbestos	107 to 108 fibers/ L	N/A	>99
Toxaphene	0.015 +/- 10%	0.003	86.95
VOC (Chloroform surrogate chemical)	0.300	0.015	99.7
Alachlor	0.050	0.001	> 98
Atrazine	0.100	0.003	> 97
Benzene	0.081	0.001	> 99
Carbofuran	0.190	0.001	> 99
carbon tetrachloride	0.078	0.0018	98
chlorobenzene	0.077	0.001	> 99
chloropicrin	0.015	0.0002	99
2,4-D	0.110	0.0017	98
dibromochloropropane (DBCP)	0.052	0.00002	> 99
o-Dichlorobenzene	0.08	0.001	> 99
p-Dichlorobenzene	0.040	0.001	> 98
1,2-dichloroethane	0.088	0.0048	95
1,1-dichloroethylene	0.083	0.001	> 99
cis-1,2-dichloroethylene	0.170	0.0005	> 99
trans-1,2-dichloroethylene	0.086	0.001	> 99
1,2-dichloropropane	0.080	0.001	> 99
cis-1,3-dichloropropylene	0.079	0.001	> 99
dinoseb	0.170	0.0002	99
Endrin	0.053	0.00059	99
Ethylbenzene	0.088	0.001	> 99
ethylene dibromide (EDB)	0.044	0.00002	> 99
bromochloroacetonitrile	0.022	0.0005	98
dibromoacetonitrile	0.024	0.0006	98
dichloroacetonitrile	0.0096	0.0002	98
trichloroacetonitrile	0.015	0.0003	98
1,1-dichloro-2-propanone	0.0072	0.0001	99
1,1,1-trichloro-2-propanone	0.0082	0.0003	96
heptachlor (H-34, Heptox)	0.025	0.00001	>99
heptachlor epoxide	0.0107	0.0002	98
hexachlorobutadiene	0.044	0.001	> 98
hexachlorocyclopentadiene	0.060	0.00002	> 99
Lindane	0.055	0.00001	> 99
methoxychlor	0.050	0.0001	> 99
pentachlorophenol	0.096	0.001	> 99
simazine	0.120	0.004	> 97
Styrene	0.150	0.0005	> 99
1,1,2,2-tetrachloroethane	0.081	0.001	> 99
Tetrachloroethylene	0.081	0.001	> 99
Toluene	0.078	0.001	> 99
2,4,5-TP (silvex)	0.270	0.0016	99
tribromoacetic acid	0.042	0.001	> 98
1,2,4-Trichlorobenzene	0.160	0.0005	> 99
1,1,1-trichloroethane	0.084	0.0046	95
1,1,2-trichloroethane	0.150	0.0005	> 99
trichloroethylene	0.180	0.0010	> 99
bromoform	0.300	0.015	95
bromodichloromethane	0.300	0.015	95
chlorodibromomethane	0.300	0.015	95
xylenes	0.070	0.001	>99
Meprobamate	400 +/- 20%	60	95.5
Atenolol	200 +/- 20%	30	95.9
Carbamazepine	1400 +/- 20%	200	98.6
DEET	1400 +/- 20%	200	98.6
Metolachlor	1400 +/- 20%	200	98.7
Trimethoprim	140 +/- 20%	20	96.1
Linuron	140 +/- 20%	20	96.6
TCEP	5000 +/- 20%	700	98.1
T CPP	5000 +/- 20%	700	98.1
Phenytoin	200 +/- 20%	30	96
Ibuprofen	400 +/- 20%	60	95.9
Naproxen	140 +/- 20%	20	96.5
Estrone	140 +/- 20%	20	97.1
Bisphenol A	2000 +/- 20%	300	99.1
Nonyl phenol	1400 +/- 20%	200	97.3

Application Guidelines/Water Supply Parameters

Service Flow	0.5 gpm (1.89 lpm)
Water Supply	Potable Water
Water Pressure	25-120 psi (172-827 kPa)
Water Temperature	33°F-100°F (0.6°C-38°C)
Capacity	170 gallons (643.5 liters)

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

NOTE: While the testing was performed under standard laboratory conditions, actual performance may vary. Replacement Cartridge: XWF. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at gewaterfilters.com.

⚠ WARNING To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

NOTICE To reduce the risk of water leakage or flooding, and to ensure optimal filter performance:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (827 kPa). If your water pressure exceeds 80 psi (552 kPa), you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).
- Protect filter from freezing. Drain filter when temperatures drop below 33°F (0.6°C).
- Change the disposable filter cartridge every six months or sooner if you observe a noticeable reduction in water flow rate.
- Failure to replace the disposable filter cartridge at recommended intervals may lead to reduced filter performance and cracks in the filter housing, causing water leakage or flooding.
- This System has been tested according to NSF/ANSI 42, 53 and 401 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42, 53 and 401.



XWF System is certified by IAPMO R&T against NSF/ANSI Standards 42, 53, and 401 for the reduction of claims specified on the performance data sheet and at iapmort.org.

www.iranapplianceparts.com

Consumer Support

GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: GEAppliances.com In Canada: GEAppliances.ca

Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.

In the US: GEAppliances.com/register

In Canada: Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx

Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: GEAppliances.com/service or call 800.432.2737 during normal business hours. In Canada: GEAppliances.ca/en/support/service-request or call 800.561.3344

Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: GEAppliances.com/extended-warranty or call 800.626.2224 during normal business hours.

In Canada: GEAppliances.ca/en/support/purchase-extended-warranty or call 866.277.9842

Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.

In the US: GEApplianceparts.com or by phone at 877.959.8688 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers in Canada should consult the yellow pages for the nearest authorized GE Appliances service parts distributor, visit our website at GEAppliances.ca/en/products/parts-filters-accessories or call 800.661.1616.

Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225

GEAppliances.com/contact

In Canada: Director, Consumer Relations, MC Commercial Inc. | Suite 310, 1 Factory Lane | Moncton, N.B. E1C 9M3

GEAppliances.ca/en/contact-us
